GURU NANAK KHALSA COLLEGE FOR WOMEN

Gujarkhan Campus, Model Town, Ludhiana

Criteria   1.4.1

College Feedback Form

Feedback from College Students

Dear Students

This form has been designed to seek feedback from you to strengthen the quality of teaching-learning environment, and infrastructure to provide best possible facilities. Your valuable feedback/ suggestions will help us improve further. The information provided by you will be kept confidential.

For each item please indicate your level of agreement with the following statements by selecting appropriate option.

University Roll Number

Session (Dropdown 2022-2023)

Class (BA, BCOM, BBA, BCA, MCOM, MA (English), PGDCA, PGDMC)

Semester (Dropdown I, II, III, IV, V, VI)

Mobile No./ Whatsapp No.

1. Continuous efforts are taken by the college to improve the quality of teaching and learning. (Yes/ No)
2. Do the teachers prepare for the classes? (Yes/ No)
3. Modern teaching-learning techniques like, group activities, role-plays, presentations, project-based learning, industrial visits, interaction with experts, etc. are employed for enhancing the teaching-learning process. (Yes/ No)
4. Teachers provide regular constructive feedback on student work. (Yes/ No)
5. How would you rate the internal evaluation process by the teachers? (Unfair/ Fair)
6. Teachers inform you about your expected competencies, course outcomes and programme outcomes. (Yes/ No)
7. The overall quality of teaching –learning process in your institute is very good. (Yes/ No)
8. The non-teaching staff of the college is cooperative and helpful. (Yes/ No)
9. College campus is clean, green, eco-friendly and well maintained (Yes/ No)
10. Internet facility provided in the college labs/ library is satisfactory. (Yes/ No)
11. Clean drinking water is available in the college campus. (Yes/ No)
12. The prescribed books / reading materials are available in the library. (Yes/ No)
13. Equipment in the lab(s) is in good working condition. (Yes/ No)

14. Canteen/ tuck shop/ medical facility provided in the college are satisfactory. (Yes/ No)
15. The college provides state-of-art infrastructure (Air-conditioned Smart classrooms, sports facilities, etc) for supporting the learning. (Yes/ No)
16. The college provides numerous opportunities to participate in extra-curricular activities organized by various departments, clubs and societies of the college (NCC, NSS, Youth Club, Red Ribbon Club, Eco Club, Legal Literacy Club, Book Club) (Yes/ No)
17. The functioning of Placement Cell of the college is satisfactory. (Yes/ No)
18. The functioning of Counselling Cell of the college is satisfactory. (Yes/ No)
19. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. (Yes/ No)
20. Student grievances are addressed well in time by the mentors during the mentoring meet. (Yes/ No)
21. Any suggestions. (Textarea)

Feedback from Teachers

Dear Teachers

This form has been designed to seek feedback from you to strengthen the quality of teaching-learning environment, to provide best possible facilities and modern infrastructure. The information provided by you will be kept confidential.

For each item please indicate your level of agreement with the following statements by selecting appropriate option.

Name of the Teacher

Academic Session (Dropdown list options: 2022-2023)

Qualification from Highest to lowest (Text Area)

Designation (Dropdown list options: Assistant Professor, Associate Professor)

Department (Text box)

Email-ID

Contact No. / Whatsapp Mobile No.

1. The college vision, philosophy & objectives are referred to and reflected in college decisions.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

2. The college provides opportunities for continuous development of staff.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

3. Equal opportunities for all staff are provided.

(Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

4. The college has adequate medical facilities and is equipped to handle medical and other emergencies.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

5. Rest rooms, toilets, laboratory, playground, classrooms are clean and well maintained.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

6. Clean drinking water is available.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

7. Library is well equipped and is accessible.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

8. Internet facility/ Computer facilities are made available for ICT based teaching to the teachers.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

9. Good facility and encouragement to the teachers for their research work.
   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

10. The college pays attention to conservation of environment and has taken initiative on implementing waste management practices.
    (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

11. Parents are satisfied with the college procedures and policies.
    (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

12. There is a mechanism for feedback, review and performance enhancement for the staff.
    (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

13. Data, documents, records and evidences are well maintained.
    (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

14. Staff development needs are identified and programs initiated for the same.
    (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

15. Capabilities/ Potential of the staff are fully utilized.

(Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

16. Recognition/ Incentive/ Appreciation of the individual work are given.
(Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

17. Principal/head is approachable and accessible and believes in building partnerships.
(Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

18. Suggestions (Text Area)

Employer Feedback Form

Dear Employer

Many students of our college are working in your organization. We are thankful to you for providing them employment in your prestigious organization. We shall appreciate and be grateful to you if you can spare some of your valuable time to fill up this feedback form. It will help us to improve further and give you better employees in future.

Name of the organization/ Employer (Textbox)

Mobile No./ Whatsapp No. (Textbox)

Email ID

Address of the Employer

Name/ Details of the students who are employed in your organization (Textarea)

Please select appropriate option for each question given below:

SNo	Are you satisfied with student(s) performance in each of these areas?	Yes	No
1	Soft skills		
2	Technical skills/ knowledge		
3	Team Spirit		
4	Innovativeness/ Creativity		
5	Workplace behaviour		

Will you recruit more students from our college in your organization? (Yes/ No)

ALUMNI FEEDBACK FORM

Feedback from Alumni

Dear Alumni

This form has been designed to seek feedback from you to strengthen the quality of teaching-learning environment, to provide best possible facilities and modern infrastructure. The information provided by you will be kept confidential.

For each item please indicate your level of agreement with the following statements by selecting appropriate option.

Alumni Name

Father's Name

Date of Birth dd/mm/yy (Calendar)

Year of Passing out (Years Dropdown list from 1970 onwards)

Course (Dropdown list with values, 10+2, BA, BCom, BBA, BCA, MA (English), MCom, PGDCA, PGDMC)

Permanent Address (Text Area)

Contact No. / WhatsApp Mobile No.

Email ID

Current status (Dropdown List) Housewife, Entrepreneur, Private Job, Government Job, If any other, please specify_____

If working, please mention name of organisation and your designation (Text Area)

1. Do you feel proud to be associated with GNKCW as Alumni?

   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree
2. I feel that the college taught me some valuable lessons in character building like increasing my level of confidence, soft skills, etc.

   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree
3. College organizes various kinds of activities for overall development of students. (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree
4. Are you willing to contribute in the development of the college?

   (Radio Button options) Yes, No
5. College handles student's grievances properly.

   (Radio Button options) Strongly Disagree, Disagree, Indifferent, Agree, Strongly Agree

Parents Feedback Form

Feedback from Parents

Dear Parents

This form has been designed to seek feedback from you to strengthen the quality of teaching-learning environment, to provide best possible facilities and modern infrastructure. The information provided by you will be kept confidential.

For each item, please indicate your level of agreement with the following statements by selecting appropriate option.

Name of the Parent

Mobile No.

Name of the Ward

Session (Dropdown list 2022-2023)

Class and Semester of the ward (Textbox)

1. Why did you choose this college for your ward? (Options as Checkboxes) Excellent learning environment, Discipline, Numerous Opportunities for extra-curricular activities, Placement records, College location, Any other, please specify
2. Are you satisfied with the quality of teaching offered by the college? (Yes No)
3. Are you satisfied with the internet/ computer facilities provided by the college? (Yes No)
4. Are you satisfied with library facility provided by the college? (Yes No)
5. Are you satisfied with medical facility provided by the college? (Yes No)
6. Are you satisfied with basic amenities like cleanliness, sanitation and hygiene provided by the college? (Yes No)
7. Are you satisfied with the examination system adopted in the college? (Yes No)
8. Do you attend Parent-Teacher meetings in college? (Yes No)
9. Suggestions for improvement (Textarea)

1.4.1 Feedback Analysis Report (Session 2020-2021)

The college collected feedback from various stakeholders i.e. Students, Teachers, Employers, Parents and Alumni through virtual mode in this session due to the COVID-19 pandemic. The main objective was to collect the opinion and feedback on virtual online classes. The feedback collected through verbal interaction comprised of the following components: Online Education Delivery systems, Emotional/Mental health, and progress towards Higher Education. The feedback obtained was analysed during the IQAC meetings and helped identify areas of concern and charter a path to resolve certain issues under the given uncertain circumstances.

Student Feedback: A survey was conducted to determine the technological and communication devices available to students to attend the online classes. The survey results indicated a digital divide as a section of students did not have laptops/ computers and a high speed internet connection at home. These students attended the synchronous online classes using their smartphones with limited functionalities and small screen size. In addition, if the students faced internet connectivity issues they could not join the online interaction with their students. Hence, to resolve these issues, it was decided to record lectures and upload them on Google Classroom and YouTube to facilitate 24/7 asynchronous access by students. The feedback also revealed that students were highly satisfied with the active learning activities conducted by teachers in the virtual mode of teaching. Students reported increased engagement through the varied forms of assessment adopted by teachers such as, group discussions, debates, presentations, game-based learning, brainstorming sessions, etc.

Teachers feedback was obtained during online meetings with Madam Principal and the members of IQAC conducted regularly. Teachers reported initial technical issues due to emergency remote teaching. It was decided to conduct training sessions for teachers to facilitate effective online transition.

Employers feedback is also considered to be an important parameter for the overall development of students. During the pandemic, the feedback was collected through online interactions. Since the employees were working from home, the feedback indicated satisfactory performance.

Alumni feedback highlighted the impact of the pandemic on mental health, isolation and increased stress level. Many Alumni expressed a desire to stay connected and support each other during these challenging times. Virtual networking platform and online alumni groups became more important in facilitating connections.

Parents Feedback indicated appreciation towards the policies employed by the college in ensuring continuous learning, engagement and support through online interactions during these difficult times.

Based on the analysis of the verbal feedback, IQAC formulated a plan to ensure flexibility, adaptability and a focus on student well-being, however there is no structured feedback form. Also, Student Satisfaction Survey data was not collected.

Offg. Principal

Mrs. Maninder Kaur
            Offg. Principal
G.N.Kh. College for Women
    Model Town, Ludhiana.