



**Guru Nanak Khalsa College for Women**  
Gujarkhan Campus, Model Town, Ludhiana

**3.3.2.1 Number of research papers per teachers in the Journals notified on UGC website during the year (2020-2021)**

Title of paper	Name of the author/s	Department of the teacher	Name of journal	Year of publication	ISSN number	Link to the recognition in UGC enlistment of the Journal
Service Quality in Higher Education: A Literature Review	Ms. Punpreet Kaur, Dr. Amanpreet Kaur	PG Department of Commerce	Elementary Education Online	2020	1305-3515	<a href="http://ilkogretin-online.org/">http://ilkogretin-online.org/</a>
E-Governance In Punjab :A Study Based On Sewa Kendras of Amritsar District	Ms. Kirti Loomba, Dr. Ranbir Singh	Journalism and Mass Communication	Shodh Sarita	2020	2348-2397	NIL

  
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