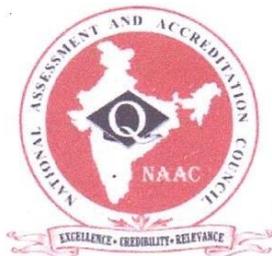


Annual Quality Assurance Report



Yearly Status Report – 2021-2022

Of

**Guru Nanak Khalsa College for Women, Gujarkhan
Campus Model Town, Ludhiana**

**Criteria 5.1.5: The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases
Implementation of guidelines of statutory/regulatory bodies Organization wide awareness and undertakings on policies with zero tolerance Mechanisms for submission of online/ offline students' grievances Timely redressal of the grievances through appropriate committees**

Dr. Maneeta Kahlon
Dr. MANEETA KAHLON
Principal
G.N.Kh. College for Women
Gujarkhan Campus, Model Town,
Ludhiana.

Annual Quality Assurance Report

Student Grievances redressal committee 2021-2022

GRIEVANCE REDRESSAL/ SEXUAL HARRASSMENT COMMITTEE

<https://www.gnwdh.com/#> (College Website)

<https://www.gnwdh.com/grievance-committee/> (College Grievance /Sexual harassment Link)

<https://www.gnwdh.com/student-grievance-redressal-policy/> (Link for Grievance Policy) pdf

For any grievance/complaint, You may Email your grievances to gnkcwantiragging@gmail.com. Please allow us at least 24 working hours to address your queries/concerns.

Helpline: 9:00 am to 4pm on all working days

0161-242468,

Email- gnkcwantiragging@gmail.com

Members		
Member Incharge	Designation	Nature of Grievance
Mrs. Seema Dua	Registrar	Academics
Mr. Surinder Pal Singh Anand	Superintendent	Accounts/ Finance
Dr. Balbir Kaur	Coordinator	Sexual Harrassment
Mrs. Manmeet Kaur	Co-Coordinator	Sexual Harrassment

DUTIES:

- To attend to the general grievances of the students, public (related to the College), Staff and suggest redressal measures within the framework of College / University / Government rules.
- To instruct the official/s concerned to attend to the grievances.
- To refer / report the matters to the Principal.
- .To attend to Students' grievances related to Examination/s and recommend suitable redressal measures.
- To organize several programmes to enhance the confidence level of girl students for their empowerment in the society.
- To celebrate International Women's Day.
- To maintain records of the Grievances redressed/ reported / referred and submit the same to the IQAC Committee.

Annual Quality Assurance Report

Discipline & Anti-Ragging Committee

<https://www.gnwdh.com/discipline-committee/> (Anti ragging committee link)

Ragging is totally prohibited in Guru Nanak Khalsa College for Women, Gujarkhan Campus, Model Town, Ludhiana. Anyone found guilty of ragging or abetting ragging is liable to be punished as per the UGC Regulations 2009 and under the provisions of penal law currently in force. The Anti-Ragging Committee of the college was constituted in accordance with the UGC regulation 2009 to ensure a safe and welcoming environment for freshers. The Cell comprises the most experienced staff members and ensures that ragging is not practiced actively or passively, nor any activity that promotes ragging directly or indirectly goes unreported. The committee prevents any sort of exploitation, abuse, misconduct, misdemeanor on the part of students and ensures a congenial environment for all.

Nodal Officer : Dr. Punpreet Kaur

Email Id : gnkcwantiragging@gmail.com

Contact No : 8146570765

Members:

- **Mrs. Gagneetpal Kaur**
- **Mrs. Manpreet Kaur**
- **Dr. Madhu Dhawan**
- **All Mentors**

DUTIES:

- To initiate timely action against erring students.
- To ensure overall disciplined environment in the College.
- To sensitize students about the evils of ragging and its prevention in the College Campus by organizing talks/ programmes etc.
- To address complaints about ragging as per the Govt. and University procedures.
- To maintain records of the cases investigated and submit the same to the IQAC Committee

Minutes of Meetings of Anti-Ragging Committee

<https://www.gnwdh.com/wp-content/uploads/2023/08/Minutes-of-Anti-Ragging-Committee-2021-22.pdf> (Anti ragging minutesof meeting) session 2021-2022

Annual Quality Assurance Report

Caste Discrimination Grievance Redressal Committee

<https://www.gnwdh.com/caste-discrimination-grievance-redressal-committee/> (Caste discrimination committee)

Nodal Officer : Dr. Balbir Kaur

Email Id : gnkcwldh1@rediffmail.com

Contact No : 0161-2424668

Members:

- **Mrs. Manmeet Kaur**
- **Mrs. Rajwinder**
- **Mrs. Satwant**

Annual Quality Assurance Report

Women Development Cell

<https://www.gnwldh.com/womens-cell/> (Women Development cell Link)

The Women Development Cell of the college is dedicated to promote social, legal, educational and health awareness and rights amongst women. The cell has primarily been established to address women's personal and social issues and sensitize them towards the fundamentals of a healthy individual and social existence. The cell believes in the holistic development of women and advocates the principles of universal rights to education, health and sanitation as well as social, cultural and legal awareness for essential well being. The cell comprises of faculty members from various departments of humanities, social sciences and sciences as well as the students of the college. The members of the cell are committed towards attaining its objectives of addressing various social, educational, legal and health issues amidst women as well as promoting charity work amongst the underprivileged sections of women. The principles of empowerment and inclusion of the rural, under-privileged and semi-urban strata of women through life learning skills and dissemination of education are the foundational cornerstones of the Women Development Cell.

Coordinator: Mrs. Seema Dua

Co-Coordinator : Dr. Shikha Bajaj

<https://www.gnwldh.com/wp-content/uploads/2023/08/WDC-2021-22.pdf> (WDC pdf Link for session 2021-2022)

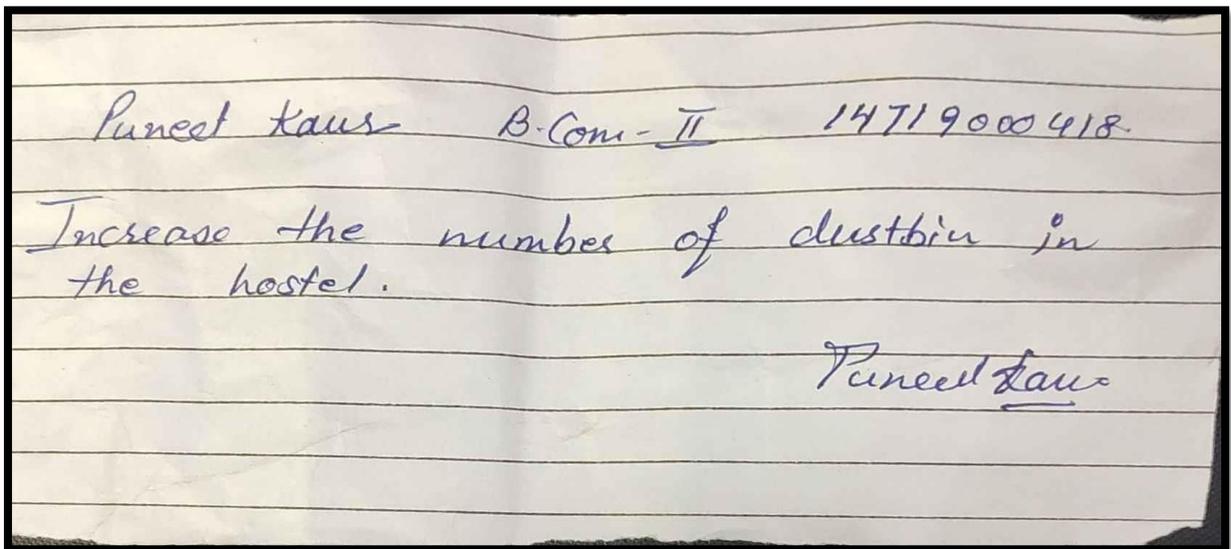
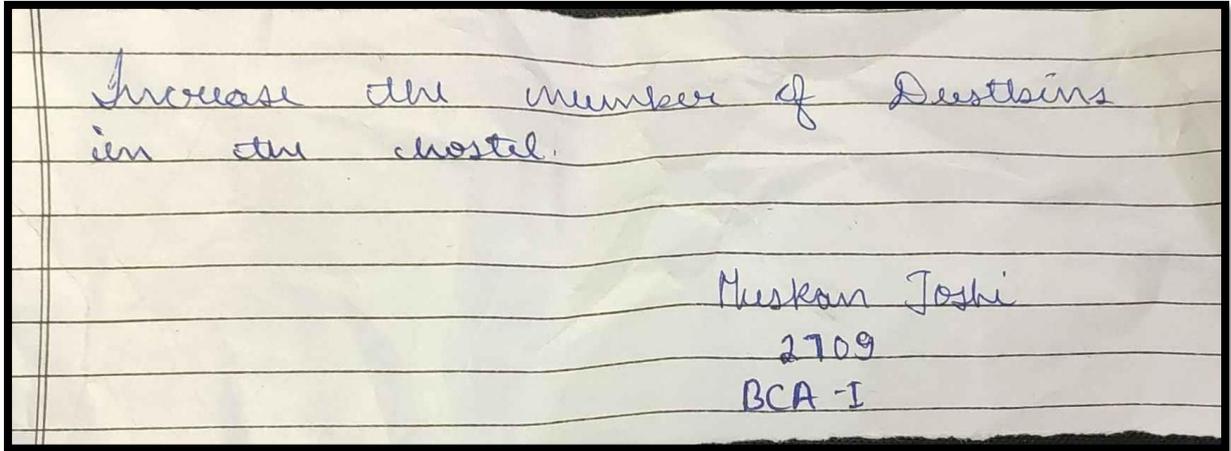
Annual Quality Assurance Report

Opening suggestion Box



Annual Quality Assurance Report

Suggestion box slips



Annual Quality Assurance Report

Gurleen Kaur PGDPO R.No 33194.
There should be more range of
items in the canteen.
Gurleen.

PAGE NO. _____
DATE: / / _____
Name - Yukta B.Com-I Roll No 1008.
Washrooms are dirty. Students have thrown pads
in flush.
Yukta.

There should be more range of items
in college canteen.
-Taranjot Kaur
19718000495
M.Com.I

Annual Quality Assurance Report

PAGE NO.
DATE: / /

Hasman B.A-I Roll No 187.
The water in the water cooler is not cold. Please get new water cooler.

Hasman

Kindly get the upper floor classes painted, because it kind of leaves a very unattractive and unpleasant view. Respectfully, please 2nd give it a thought. 😊 B.A. 187

Annual Quality Assurance Report

Arrange liquid soap in
washroom because soap
bars are very unhygienic
for students. ^{13.06.21}
13.06.21

Arrange liquid soaps
in washrooms
B
Kisandeep K
Beom / St, 105

Annual Quality Assurance Report

Action Taken Report

(Session 2021-2022)

Grievances of students are addressed according to the following schedule:

1. Suggestion Box Grievances: Suggestions box is opened twice a semester and immediately Redressal committee constitutes the meeting and address the grievances and action is taken promptly.
2. Mentor Meet Grievances: After every Mentor meet, members of grievances cell committee meets and grievances of students discussed.
3. Parent Teacher Meet: After every Parent Teacher Meeting, if any grievances are there Grievances Redressal committee meet and all grievances are addressed. z students then also the Grievances Redressal committee takes all grievances very seriously and works on suggestions.