

**GURU NANAK KHALSA COLLEGE FOR WOMEN
GUJARKHAN CAMPUS, MODEL TOWN, LUDHIANA**



**SUPPORTING DOCUMENT
(2022-2023)**

1.4.2 – Feedback analysis process of the Institution

Dr. Maneeta Kahlon
Principal

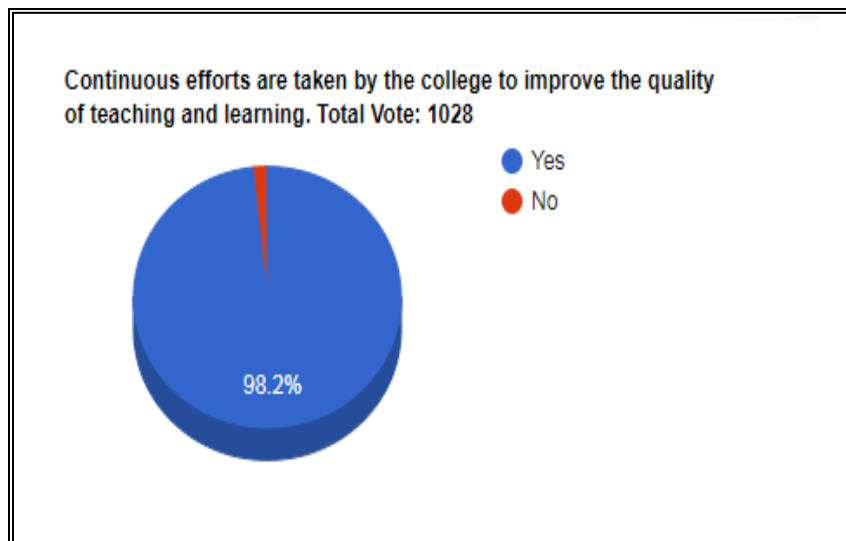
Dr. MANEETA KAHLON
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Feedback Analysis Report 2022 -2023

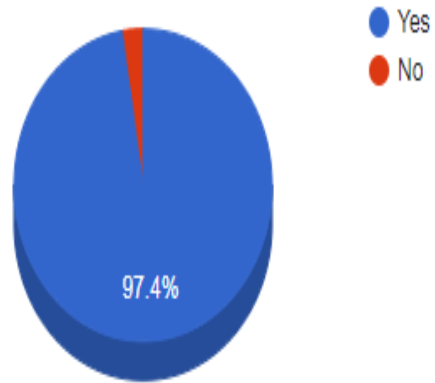
Every year, the College collects feedback from various stakeholders to measure the impact of all the efforts taken by the institution and to improve quality in all aspects. The College maintains an Institution Level Feedback Report. The aim of the analysis is to identify the strength and area for improvement based on received feedback. Hence feedback on curriculum and infrastructure is collected in a specific format from students, alumni, employers, teaching faculty, and parents. The results are formulated by statistically quantifying the received feedback forms. Data collected is consolidated and a report is prepared. Data entered in the feedback forms is analyzed and suggestions/feedback given by the stakeholders is given due attention.

COLLEGE STUDENT FEEDBACK FORM

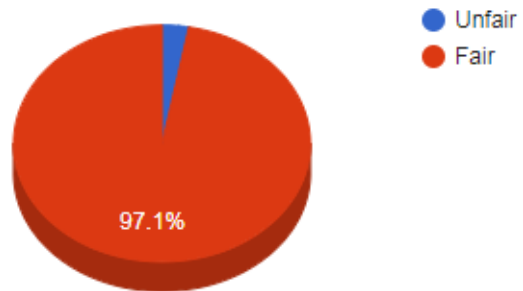
The main aim of the student feedback is to analyze the course, syllabi and subject evaluation in the teaching-learning process. An effort was made to receive feedback from all students of the college. For this purpose, a Web form was created and sent to students. As many as 1028 responses have been received from the students. In order to get comprehensive results, various Pie-charts have been drawn using dichotomous scale 'yes' or 'no'.



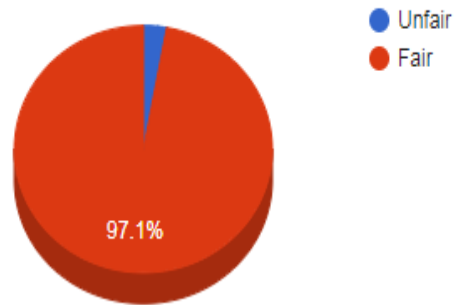
Teachers provide regular constructive feedback on student work.
Total Vote: 1028



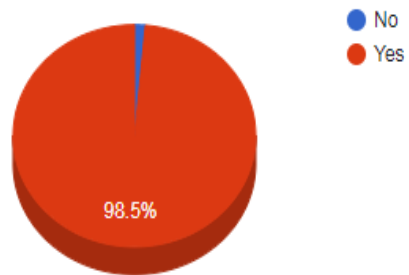
How would you rate the internal evaluation process by the teachers? Total Vote: 1028



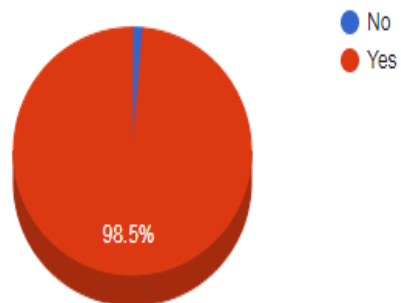
How would you rate the internal evaluation process by the teachers? Total Vote: 1028



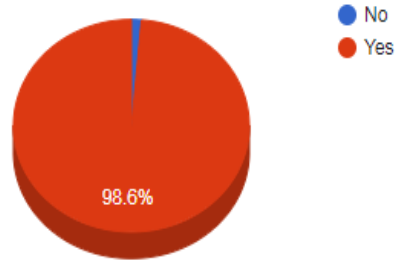
Teachers inform you about your expected competencies, course outcomes and programme outcomes. Total Vote: 1028



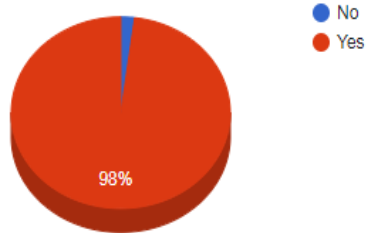
The overall quality of teaching learning process in your institute is very good. Total Vote: 1028



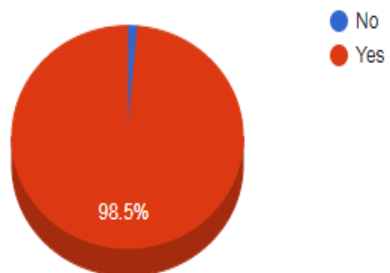
The non-teaching staff of the college is cooperative and helpful.
Total Vote: 1028



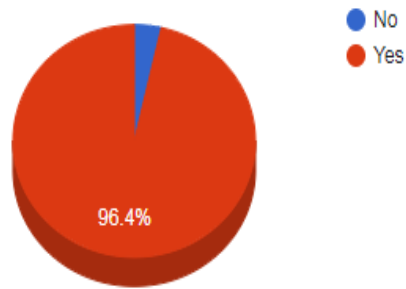
College campus is clean, green, eco-friendly and well maintained.
Total Vote: 1028



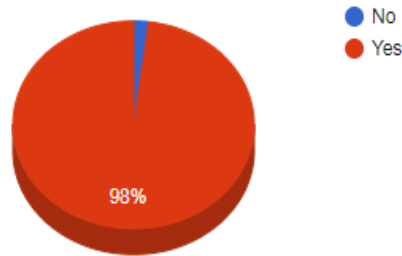
Teachers inform you about your expected competencies, course outcomes and programme outcomes. Total Vote: 1028



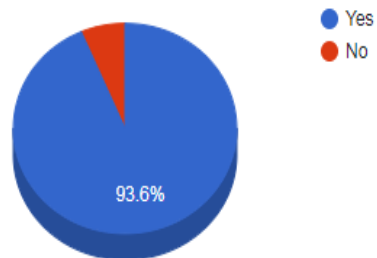
Clean drinking water is available in the college campus. Total Vote: 1028



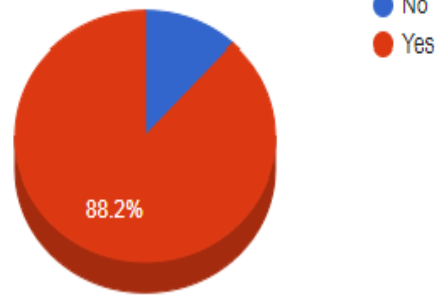
The prescribed books / reading materials are available in the library. Total Vote: 1028



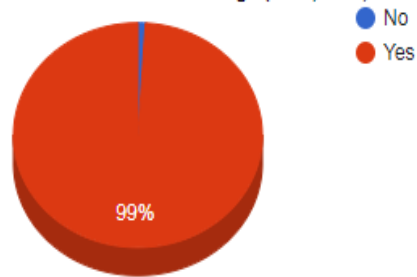
Canteen/ tuck shop/ medical facility provided in the college is satisfactory. Total Vote: 1028



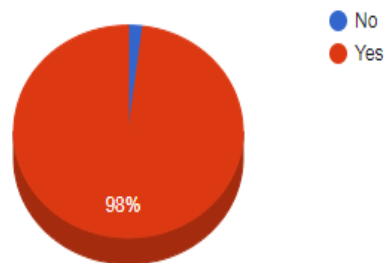
The college provides state-of-art infrastructure (Air-conditioned Smart classrooms, sports facilities, etc) for supporting the learning. Total Vote: 1028

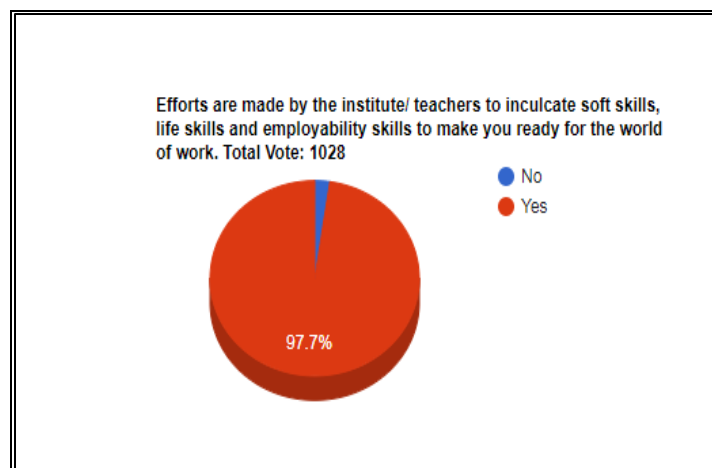
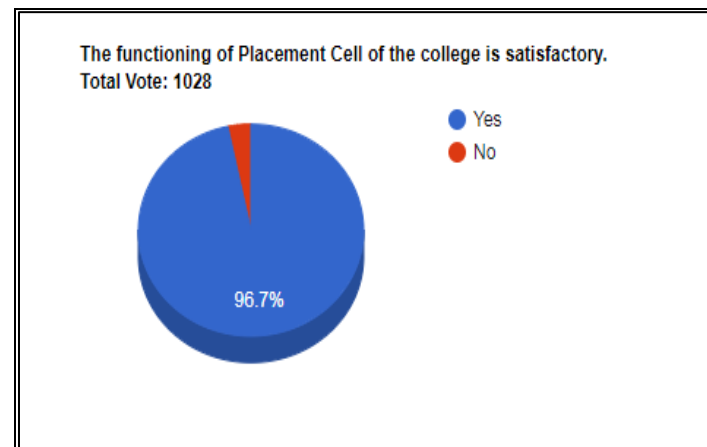
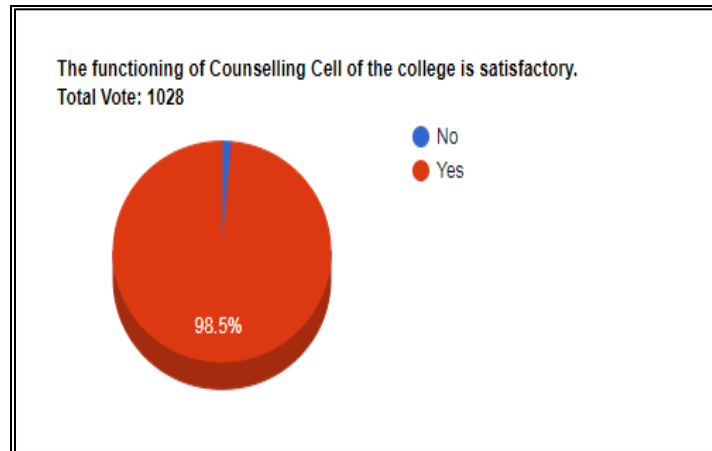


The college provides numerous opportunities to participate in extra-curricular activities organized by various departments, clubs and societies of the college (NCC, NSS, Youth Club, Red...



Equipment in the lab(s) is in good working condition. Total Vote: 1028





Summary: Majority of students feel contented with Continuous efforts taken by the college to improve the quality of teaching and learning. Almost all the students are satisfied by the teaching

methodologies which are used by teachers. According to them, the teachers are well equipped with the knowledge about the subject and their attitude towards the student's is helpful and friendly. Moreover, the teachers are easily accessible to the students. Most of the students think that the evaluation done by most of the teachers is fair and unbiased. An overwhelming positive response reflects the efficient functioning of placement cell and counseling cell of the college.

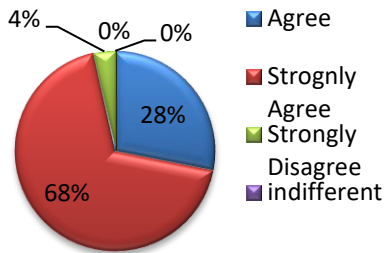
EVALUATION OF ALUMNI FEEDBACK

Alumni are an integral part of any Organization. They are emotionally and physically attached to the organization. So to recognize their contribution Alumni Meet is conducted every year and their feedback and suggestions are collected on a specific Performa to bring about an overall improvement of the College environment. It not only strengthens our bond with Alumni but also helps in improving institution as a whole. Feedback obtained from them is analyzed and their valuable suggestions are forwarded to concerned authorities for necessary action

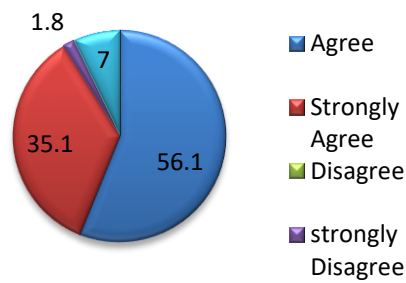
On the basis of the 185 feedback forms filled by outgoing students, following is the report of feedback and action taken by the college.

| S No | Criteria | Values in Percentage (%) | | | | |
|------|---|--------------------------|----------|-------------|-------|----------------|
| | | Strongly Disagree | Disagree | Indifferent | Agree | Strongly agree |
| 1 | Do you feel proud to be associated with GNKCW as Alumni | 3.5 | - | - | 28.1 | 68.4 |
| 2 | College taught some valuable lessons in character building like increasing my level of confidence, soft skills, etc | 3.5 | 1.8 | - | 35.1 | 59.6 |
| 3 | College organizes various kinds of activities for overall development of students. | 2 | 2 | 2 | 37 | 57 |
| 4 | College handles student's grievances properly. | 1.8 | - | 7.00 | 56.1 | 35.1 |
| 5 | College has laboratories and infrastructure for practical experiences | 1.8 | 1.8 | 8.8 | 56.1 | 31.6 |
| 6 | Obtaining sufficient technical knowledge (both in theory and practical | 1.8 | 7 | 5.3 | 54.4 | 31.6 |

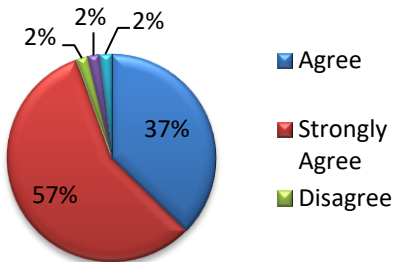
Do you feel proud to be associated with GNKCW as Alumni?



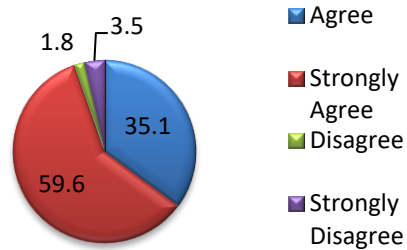
College handles student's grievances properly.



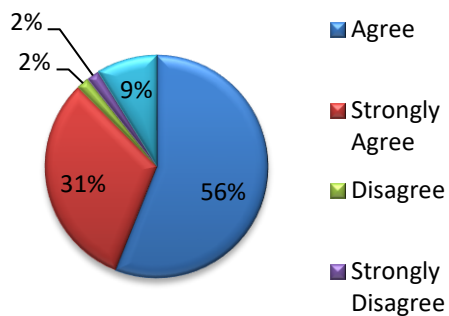
College organizes various kinds of activities for overall development of students.



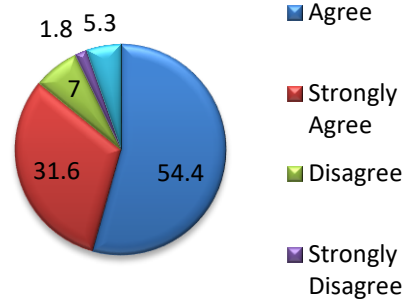
College taught some valuable lessons in character building like increasing my level of confidence, soft skills, etc



College has laboratories and infrastructure for practical experiences



Obtaining sufficient technical knowledge (both in theory and practical)



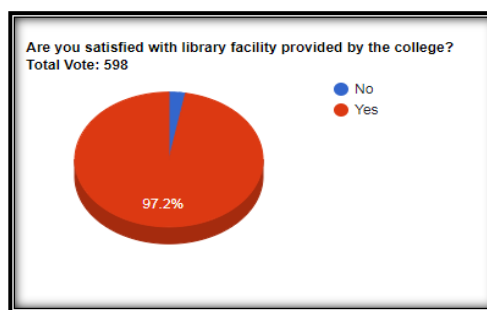
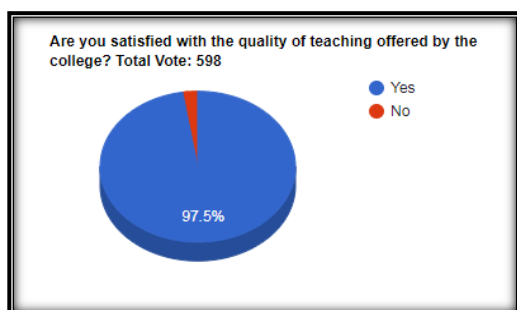
Remarks: - These observations have been made by analyzing all the feedback forms for the year 2022-23.

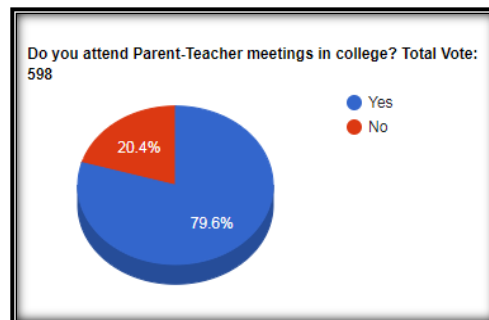
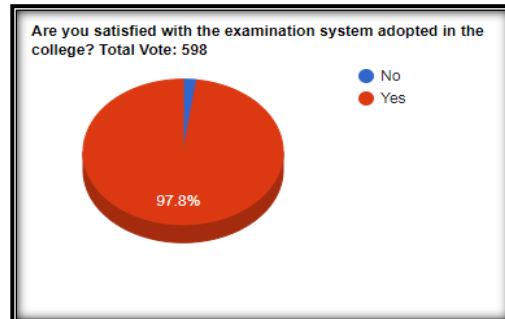
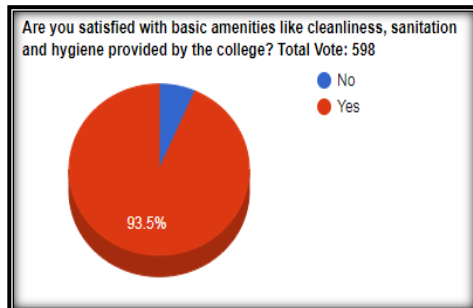
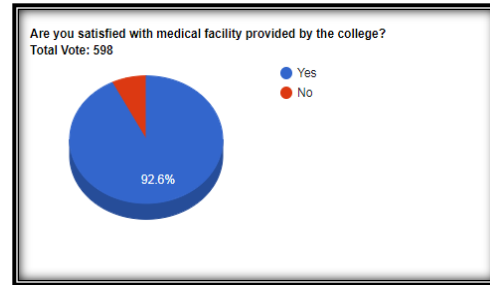
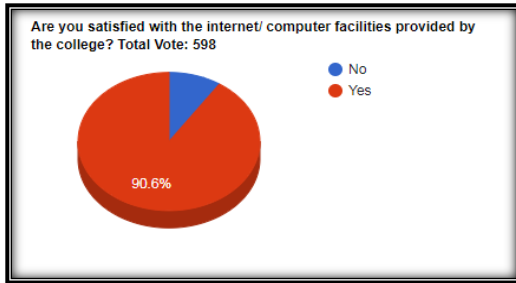
Conclusion: Alumni's feedback analysis showed that 68% alumnus feeling proud to be associated with GNKCW signifies a moderate level of pride in their Alma matter. Majority of the alumni felt satisfied in character, confidence and soft skills developed by the College. that the Grievance Cell needs to work more effectively. Training and Placement Cell needs significant improvement. Alumni were willing to give their services on a common platform with faculty. Some of the alumni wanted upgradation in the College library. Overall, they were satisfied with the institute and were ready to recommend this College to others for overall excellence.

PARENT FEEDBACK ANALYSIS 2022-2023

The feedback from the parents was collected to understand the student's education and activities in and around the college. Parents have entrusted the future of their children into our hands and thus they play a very important role in the development and enhancement of the quality of this learning experience. Feedback from parents allows the institute to know strengths and weaknesses which would foster excellent service towards the students. Likewise, every year at the end of the semester, feedback forms were distributed to the parents of all students from different streams. Parents were satisfied with the quality of teaching and library facilities of the college. Parents have found it to be safe and secure for their children. Parents also found that the children have an overall good learning experience in the college as a result of the good knowledgeable faculties teaching the children thereby also ensuring the all-round growth of the student's personalities. Parents were satisfied with the counselors and the mentors provided by the college from time to time.

On the basis of 598 feedback forms filled by parents, the results are depicted through self-explanatory pie chart:

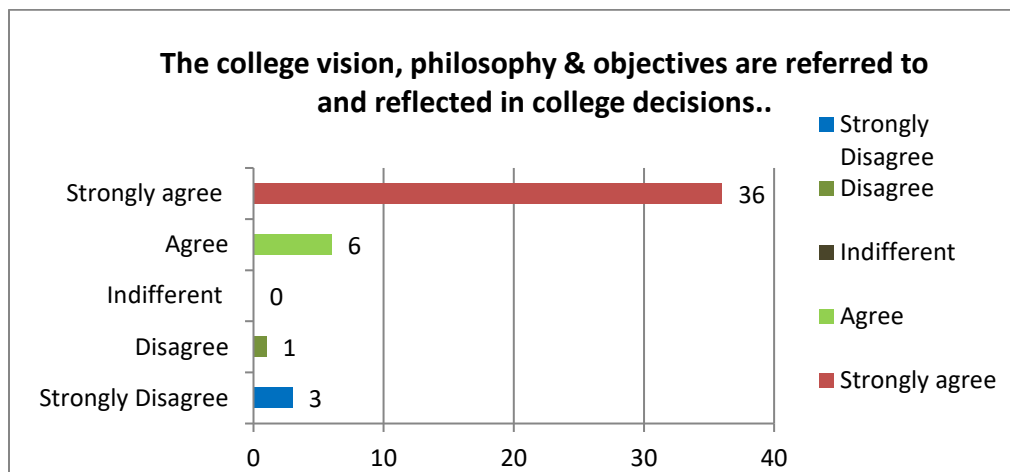


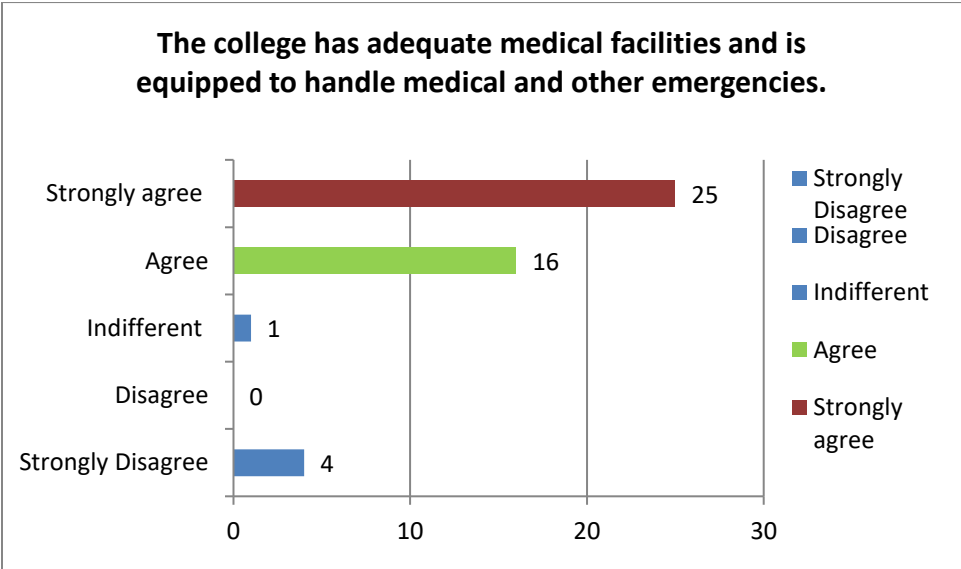
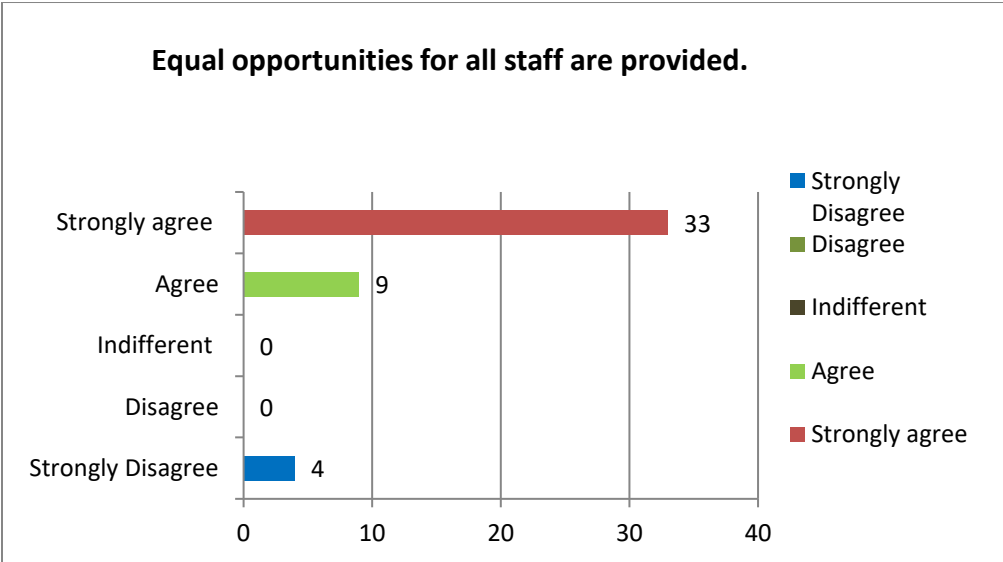
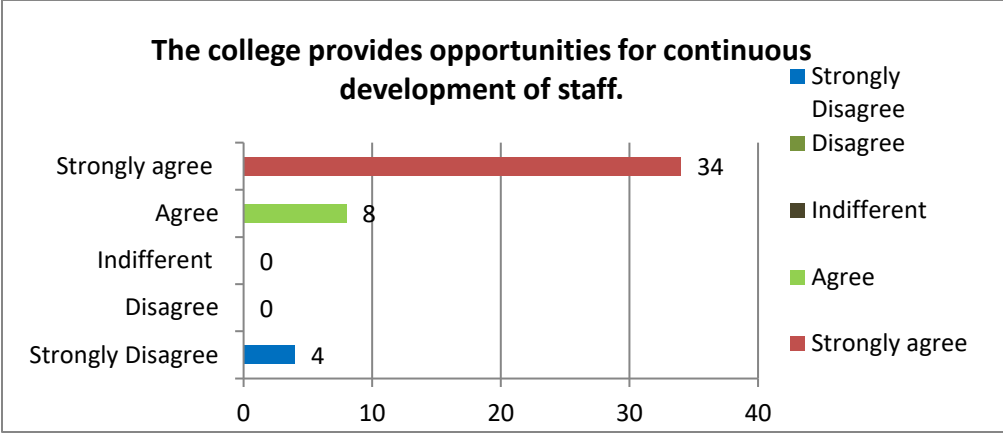


Summary: This feedback by parents on most of the parameters is showing that college is working excellently for the welfare and safety of students. The teaching and nonteaching staff is cooperative and the conducive atmosphere of the institution helps to improve the personality of their wards. After the going through the qualitative suggestion, it has been inferred that parents expect more fee concessions for their wards.

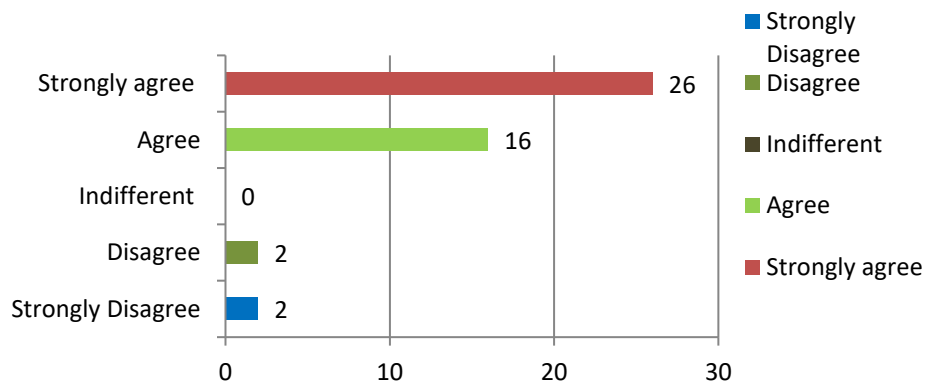
Teacher feedback analysis 2022-2023

Internal Quality Assurance Cell (IQAC) of Guru Nanak Khalsa College For Women is mandate to design and collect feedback from its stakeholders to monitor and evaluate its quality on curriculum and curriculum-related issues. **Faculty** is considered an important factor for every educational Institution and the impact that they have on student's psyche is a universal established fact. Likewise, faculty at Guru Nanak Khalsa College for Women endeavours to provide cooperation to the students in every aspect, is it academic or day today counselling. The sample size of teachers' feedback was 46 teachers from different departments collected with the help of web form. The responses are scored over a five-point scale (Strongly agree, Agree, neutral, Disagree, strongly disagree) which reflected the viewpoints of faculty members from the different departments

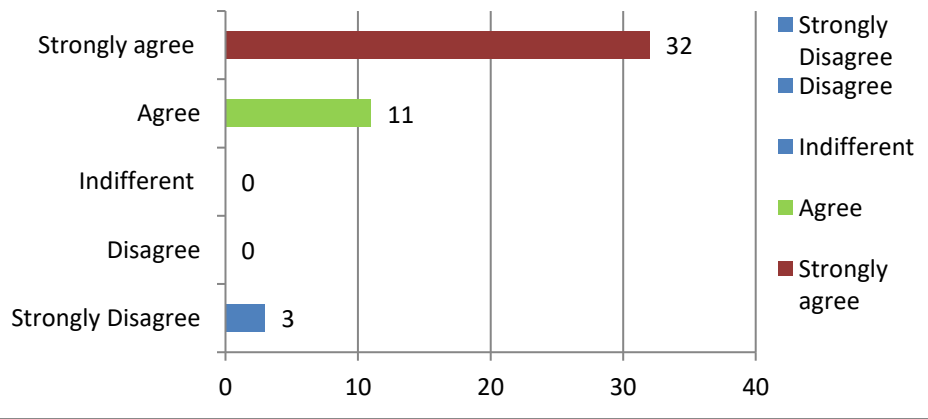




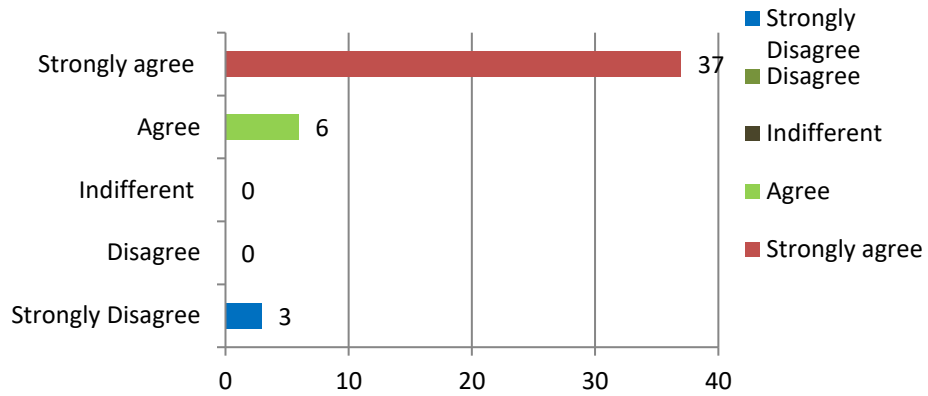
**Rest rooms, toilets, laboratory, playground, classrooms
are clean and well maintained.**



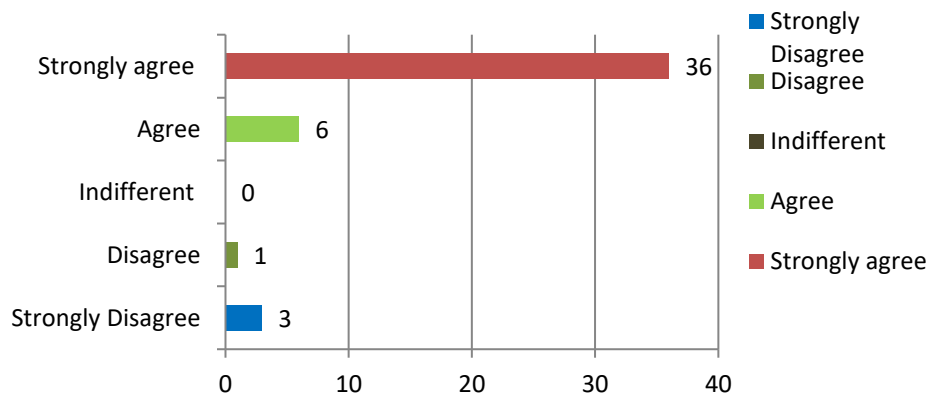
Clean drinking water is available.



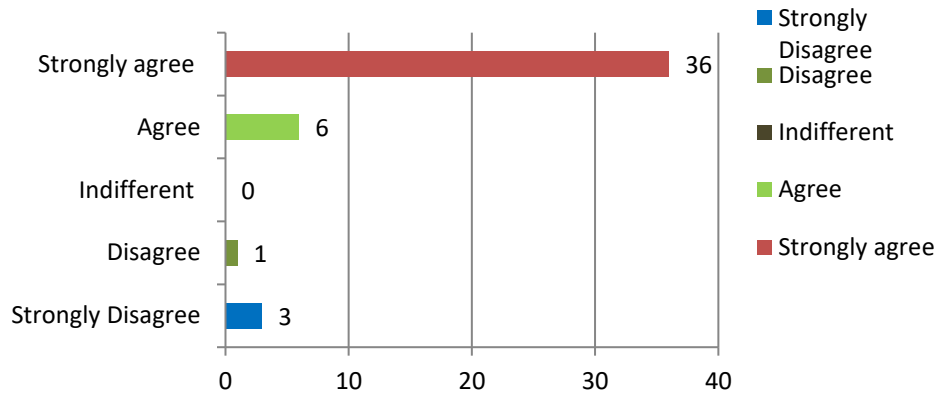
Library is well equipped and is accessible.



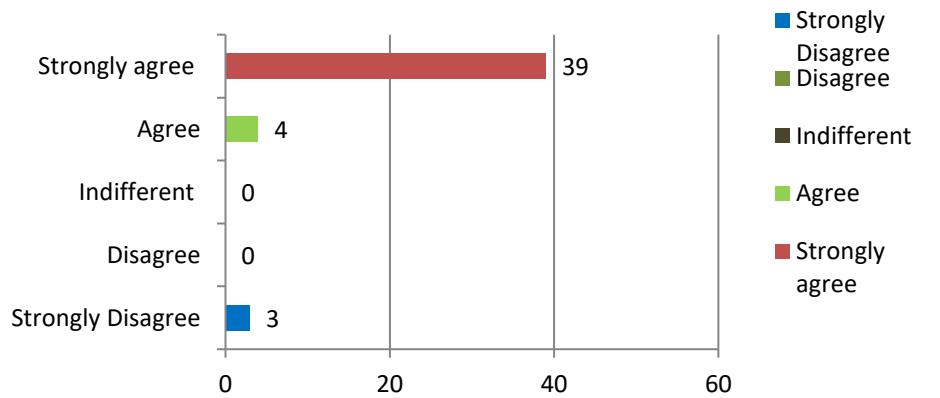
Internet facility/ Computer facilities are made available for ICT based teaching to the teachers



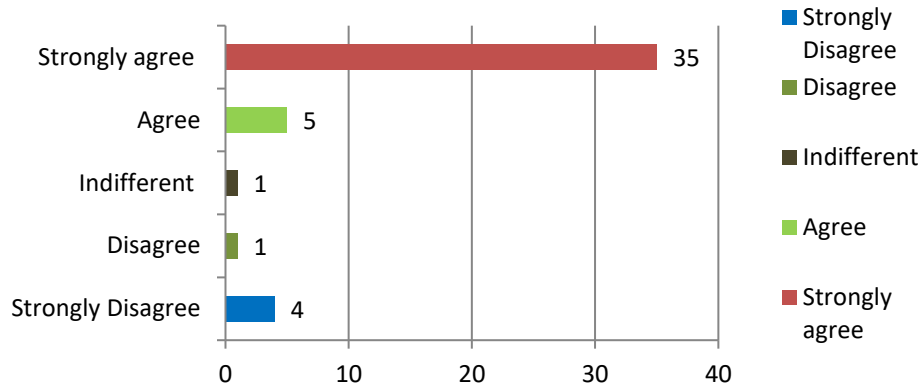
Good facility and encouragement to the teachers for their research work



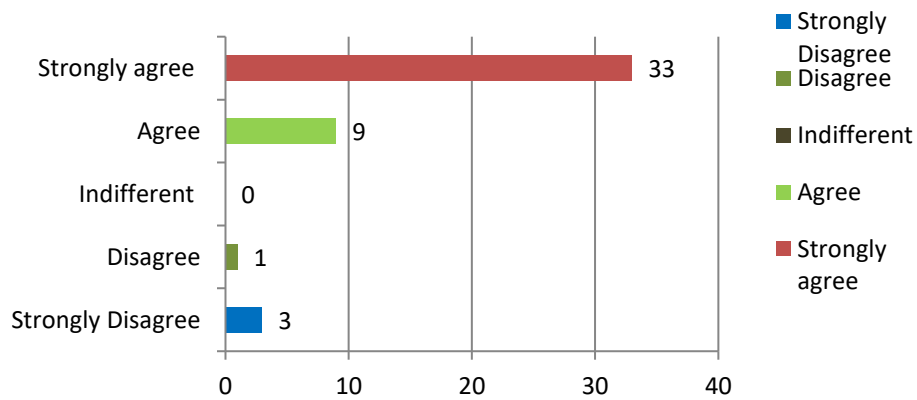
The college pays attention to conservation of environment and has taken initiative on implementing waste management practices



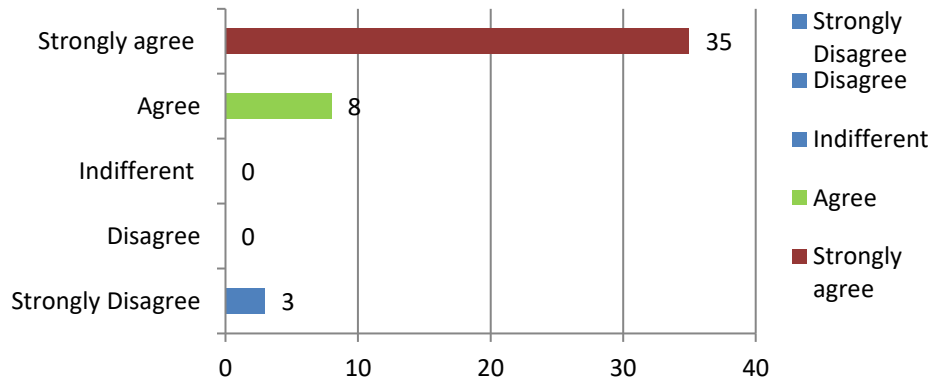
Parents are satisfied with the college procedures and policies.



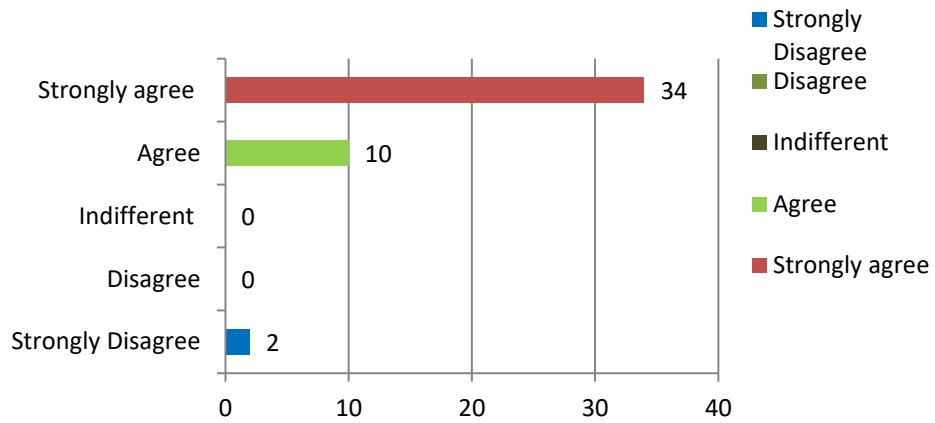
There is a mechanism for feedback, review and performance enhancement for the staff.



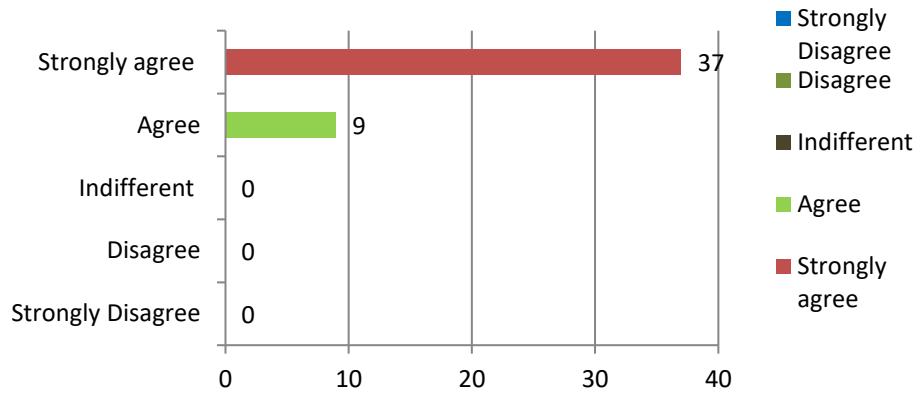
Data, documents, records and evidences are well maintained.



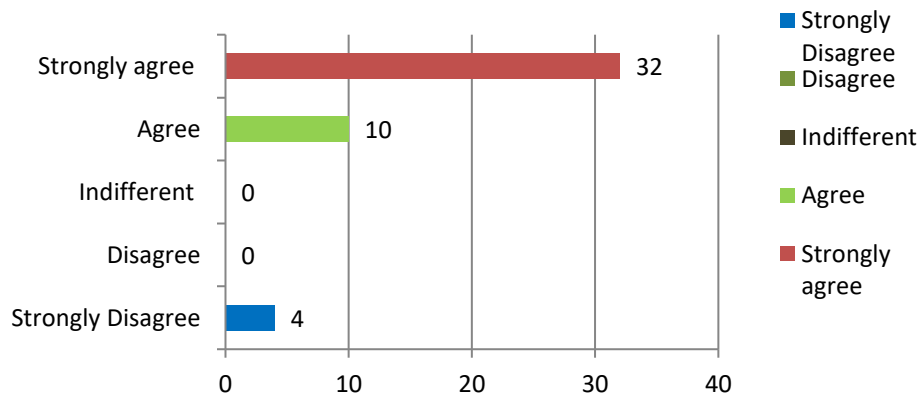
Staff development needs are identified and programs initiated for the same.

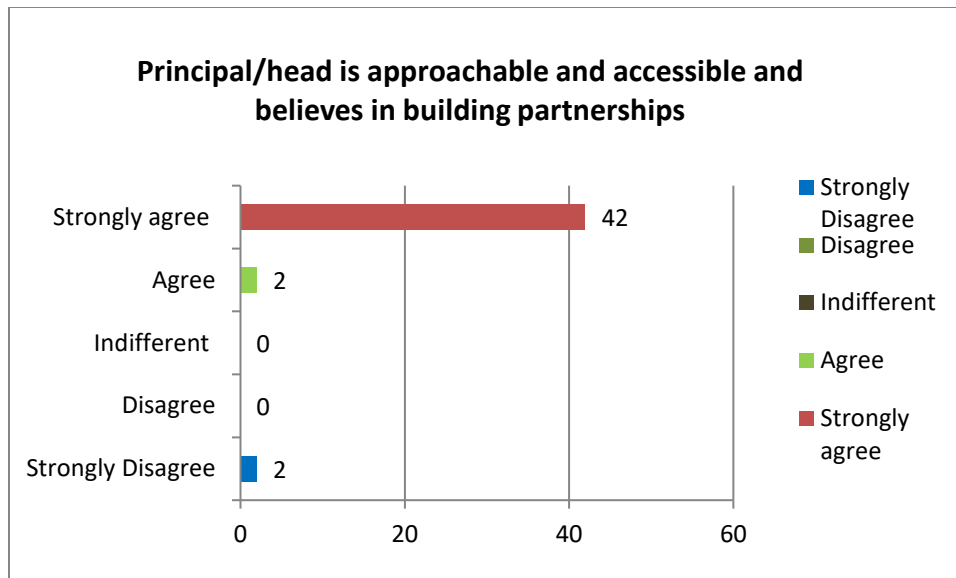


Capabilities/ Potential of the staff are fully utilized



Recognition/ Incentive/ Appreciation of the individual work are given





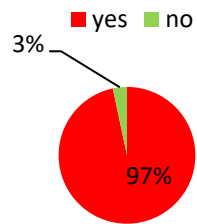
Conclusion: The faculty has a positive opinion regarding the college vision, philosophy & objectives are referred to and reflected in college decisions. The staff members have a good opinion that the college provides ample opportunities for continuous development of staff according to present scenario taking into consideration the cutting edge technology. They also feel that the books and reference materials in the syllabi prescribed are up to date maintained in library. The staff members were also highly appreciative of the fact that capabilities/ potential of the staff are fully utilized. They also stated that due weightage for employment opportunities are provided in the course curriculum and they are contented about the fact they enjoy freedom for any kind of research work research work. The staff members show a strong opinion that the department facilitates a conducive environment for teaching learning process. The staff members agree that necessities for professional improvement are non-discriminatory.

EMPLOYER FEEDBACK FORM 2022-2023

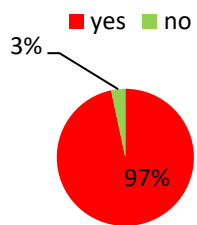
The feedback from Employers is an important measure for the college to understand the requirements of the industry/institutions where students have got their first employment, so as to assess the outcome of the entire teaching learning process. This enables the college to evaluate the outcome and develop strategies towards better learning-based outcomes and all-round holistic development such that students are gainfully employed after leaving the Institution.

| S No | Criteria | Values in Percentage (%) | |
|------|---|--------------------------|-------|
| | | yes | No |
| 1 | Are you satisfied with student(s) performance in soft skills? | 29(97%) | 1(3%) |
| 2 | Are you satisfied with student(s) performance in Technical skills/ knowledge? | 29(97%) | 1(3%) |
| 3 | Are you satisfied with student(s) performance in Team Spirit? | 30(100%) | - |
| 4 | Are you satisfied with student(s) performance in Innovativeness/ Creativity | 30(100%) | - |
| 5 | Are you satisfied with student(s) performance in Workplace behaviour | 29(97%) | 1(3%) |
| 6 | Will you recruit more students from our college in your organization? | 30(100%) | - |

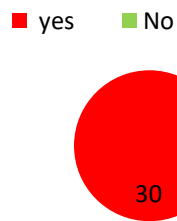
Are you satisfied with student(s) performance in soft skills?



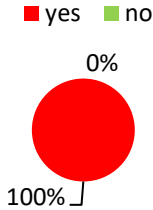
Are you satisfied with student(s) performance in Technical skills/ knowledge??



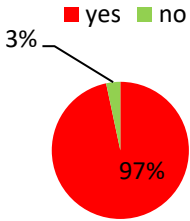
Are you satisfied with student(s) performance in Team Spirit?



Are you satisfied with student(s) performance in Innovativeness/ Creativity



Are you satisfied with student(s) performance in Workplace behaviour



Will you recruit more students from our college in your organization?

