

**GURU NANAK KHALSA COLLEGE FOR WOMEN
GUJARKHAN CAMPUS, MODEL TOWN, LUDHIANA**



Supporting Document

(2024-25)

1.4.2 Feedback Analysis Process of the Institution

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Feedback Analysis Report

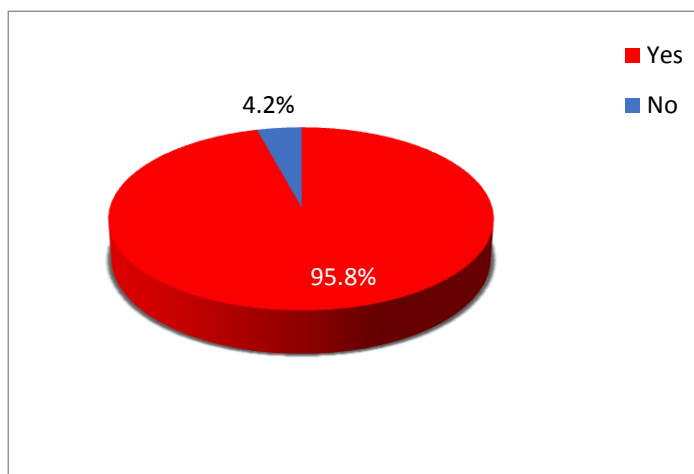
Session 2024-2025

The institution's annual Feedback Analysis Report reflects its strong commitment to continuous improvement and meaningful stakeholder engagement. Each year, feedback is collected from alumni, students, teachers, employees, and parents through carefully drafted Google Forms designed to assess multiple dimensions- academic rigor, infrastructure, curriculum relevance, professional development, campus facilities, and satisfaction levels. The responses are thoroughly analyzed using statistical tools to identify emerging trends, consolidate institutional strengths, and highlight areas for enhancement. This systematic exercise supports informed decision-making and strategic planning, ensuring that the institution continues to meet the evolving expectations of its stakeholders while upholding excellence in education.

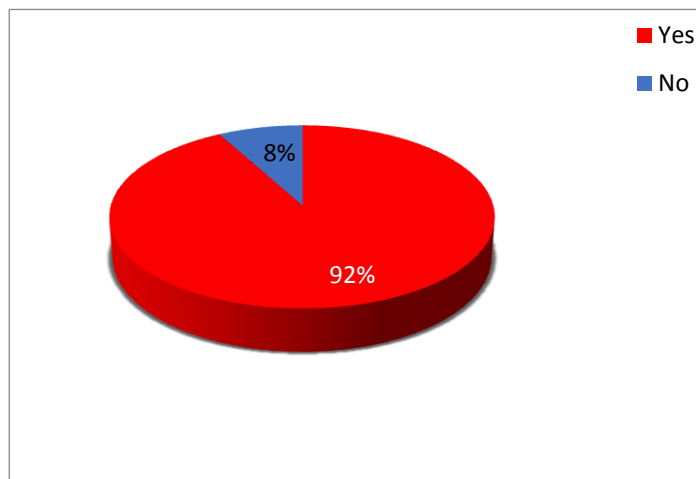
STUDENT FEEDBACK ANALYSIS

Student feedback is collected with the aim of evaluating course structure, syllabi, and the overall teaching-learning experience. A comprehensive digital form with 20 well-framed questions was shared across the college, receiving an excellent response of 1343 students. The data was analyzed using clear and visually engaging pie charts based on a Yes/No scale, enabling transparent interpretation of students' perceptions.

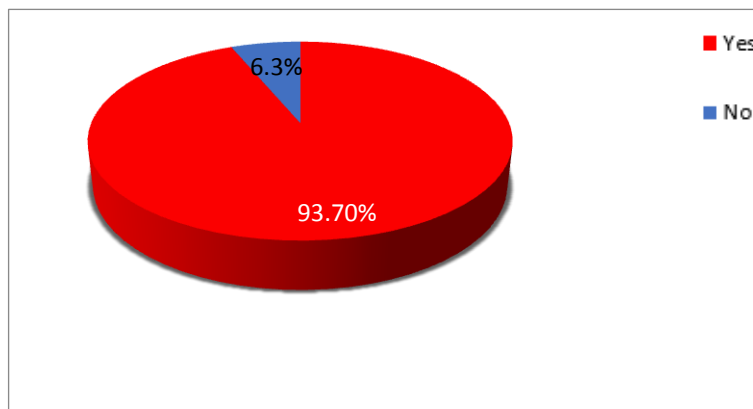
Continuous efforts are taken by the college to improve the quality of teaching and learning. Total Vote: 1343. 95.8% rated yes and 4.2% rated no.



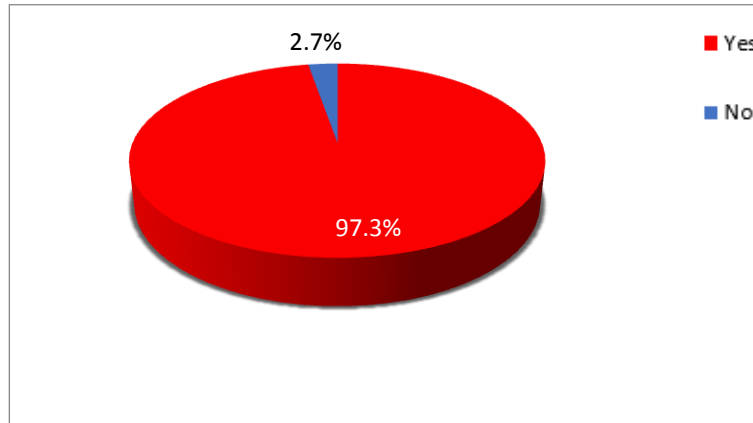
Modern teaching learning techniques like group activities, role-plays, presentations, project-based learning, industrial visits, interaction with experts, etc. are employed for enhancing the teaching learning process. Total Vote: 1343 in which 92% rated yes.



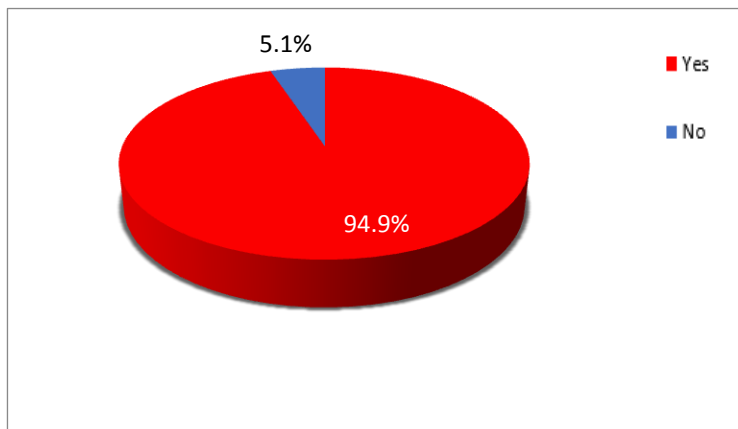
How would you rate the internal evaluation process by the teachers? Total Vote: 1343 in which 93.7% rated yes and 6.3% rated no.



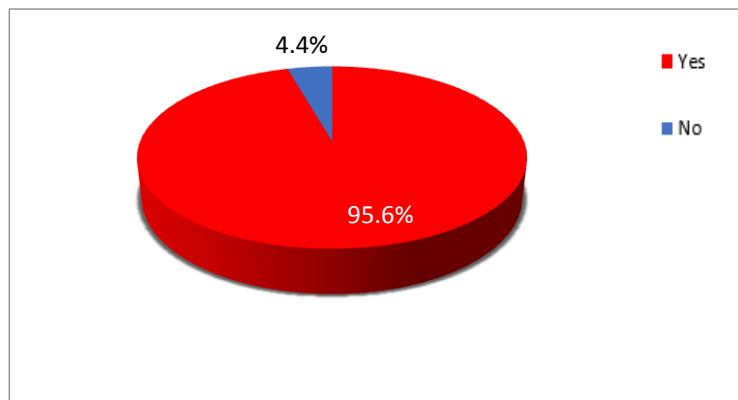
Do the teachers prepare for the classes? Total Vote: 1343 in which 97.3% rated with yes.



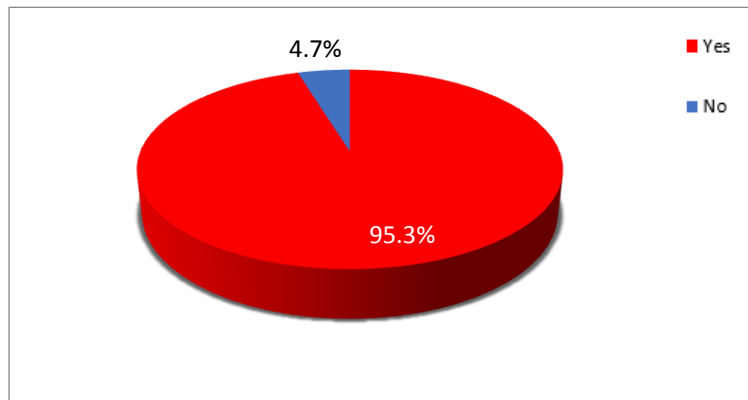
Teachers provide regular constructive feedback on student work. Total Vote: 1343 in which 94.9% said yes.



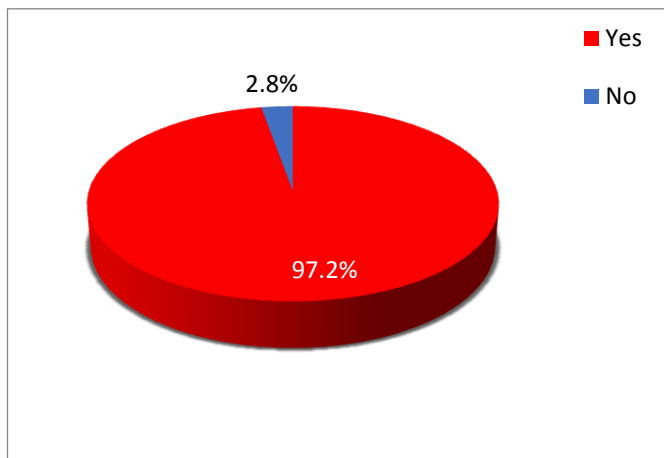
Teachers inform you about your expected competencies, course outcomes and program outcomes. Total Vote: 1343 in which 95.6% rated yes.



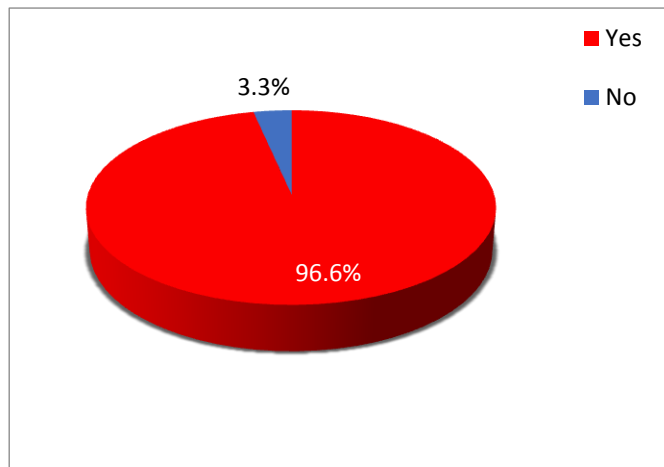
The overall quality of teaching learning process in your institute is very good. Total Vote: 1343 in which 95.3% rated yes.



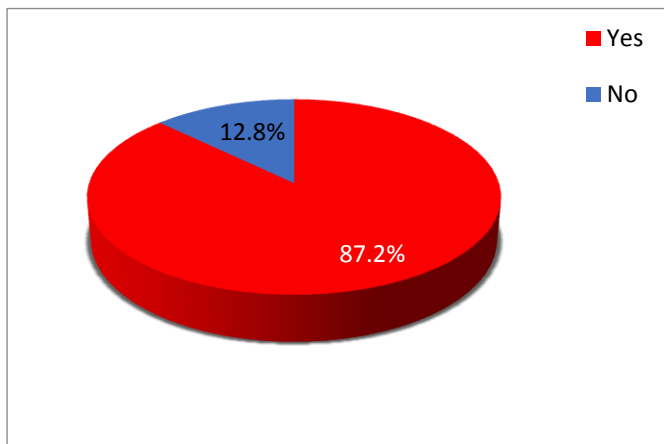
The non- teaching staff of the college is cooperative and helpful. Total Vote: 1343 in which 97.2% rated yes.



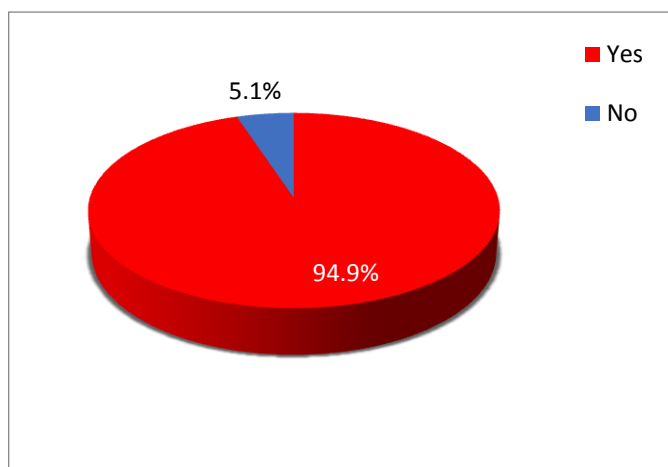
College campus is clean, green, eco- friendly and well maintained. Total Vote: 1343 in which 96.6% rated yes.



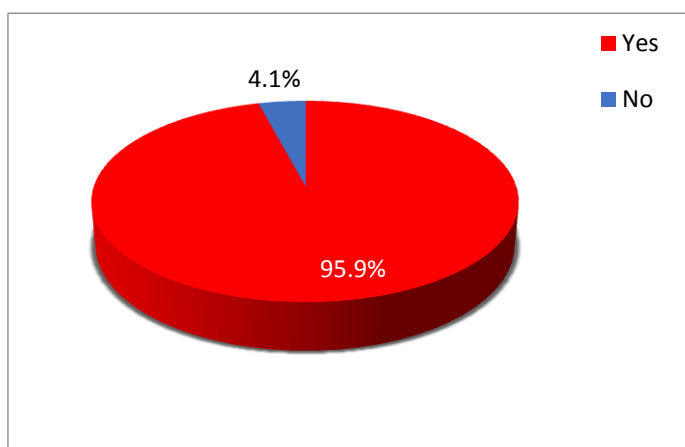
Internet Facility provided in the college labs/ library is satisfactory. Total Vote: 1343 in which 87.2% rated yes.



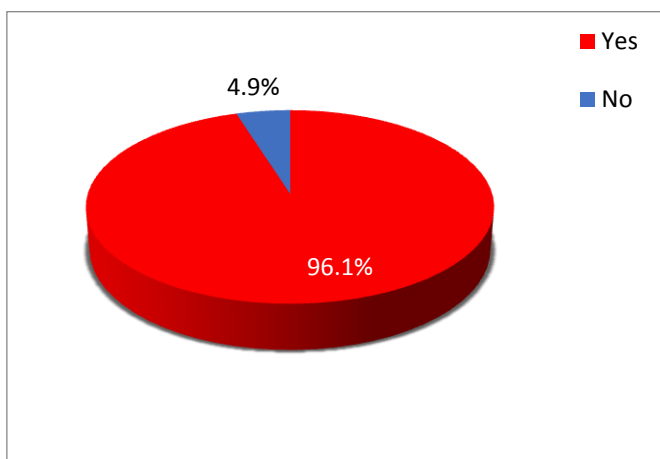
Clean drinking water is available in the college campus. Total Vote: 1343 in which 94.9% rated with yes.



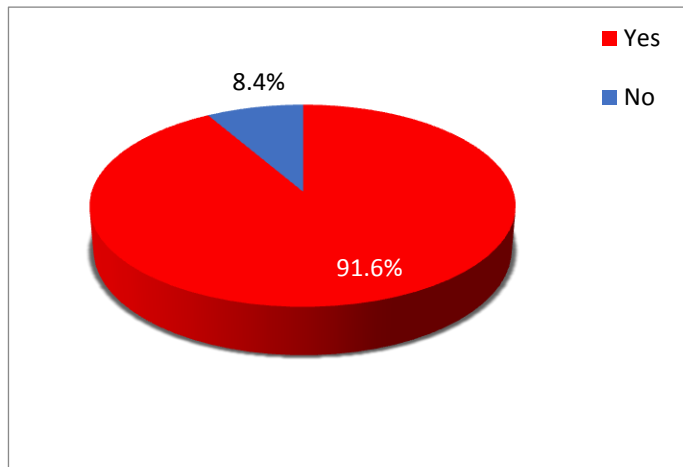
The prescribed books/ reading materials are available in the library. Total Vote: 1343 in which 95.9% rated with yes.



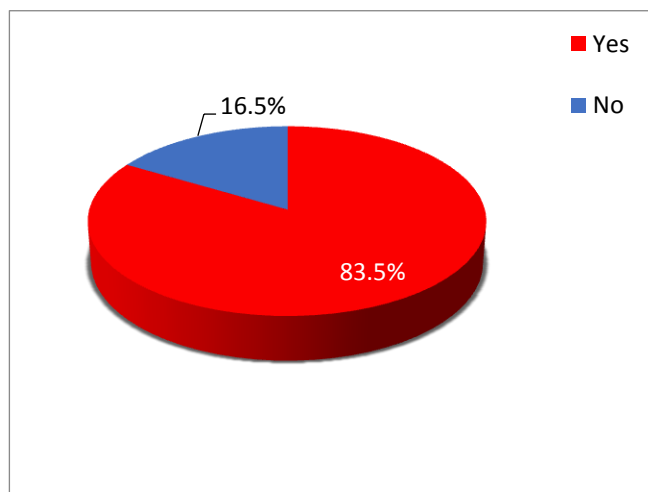
Equipment in the lab(s) is in good working condition. Total Vote: 1343 in which 96.1% rated with yes.



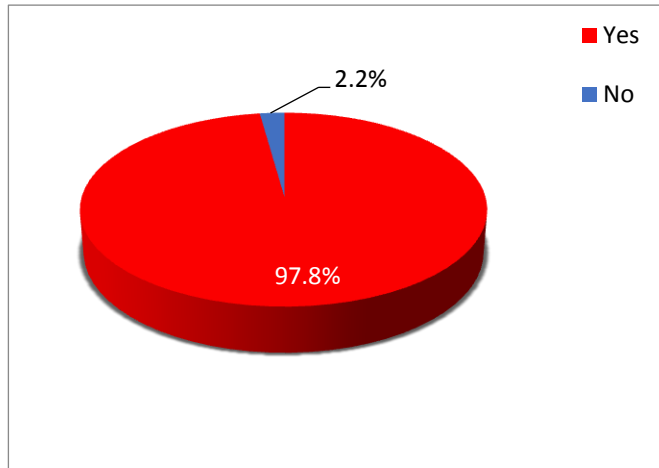
Canteen/ tuck shop/ medical facility provided in the college is satisfactory. Total Vote: 1343 in which 91.6% rated with yes.



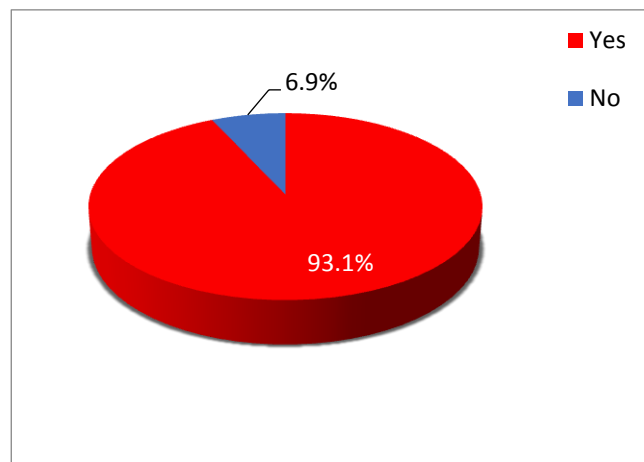
The college provides state-of-art infrastructure (Air-conditioned Smart classrooms, sports facilities, etc) for supporting the learning. Total Vote: 1343 in which 83.5% rated yes.



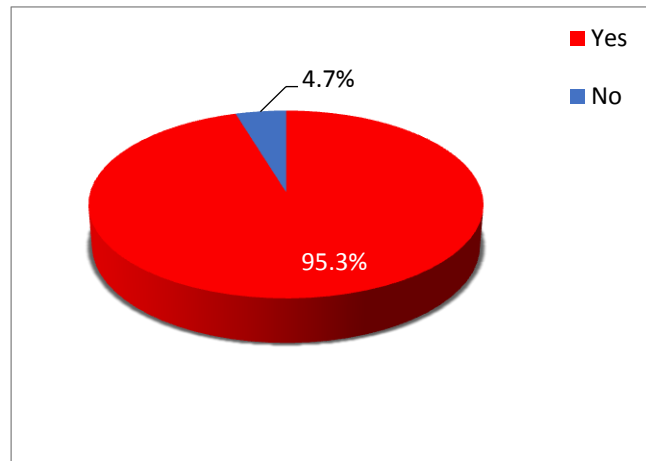
The college provides numerous opportunities to participate in extra-curricular activities organized by various departments, clubs and societies of the college (NCC, NSS, Youth Club, Red Ribbon Club, Eco Club, Legal Literacy Club, Book Club) Total Vote: 1343 in which 97.8% rated yes.



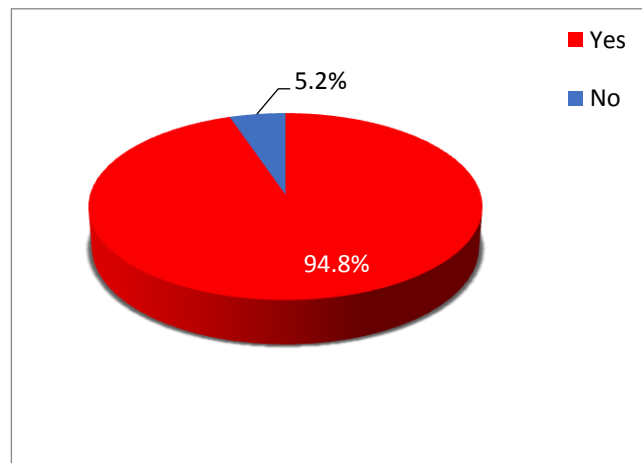
The functioning of Placement Cell of the college is satisfactory. Total Vote: 1343 in which 93.1% rated yes.



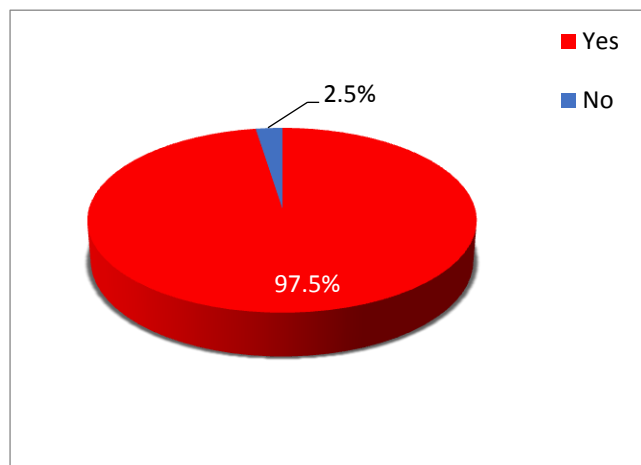
The functioning of Counselling Cell of the college is satisfactory. Total Vote: 1343 in which 95.3% rated yes.



Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. Total Vote: 1343 in which 94.8% rated yes.



Student grievances are addressed well in time by the mentors during the mentoring meet. Total Vote: 1343 in which 97.5% rated yes.



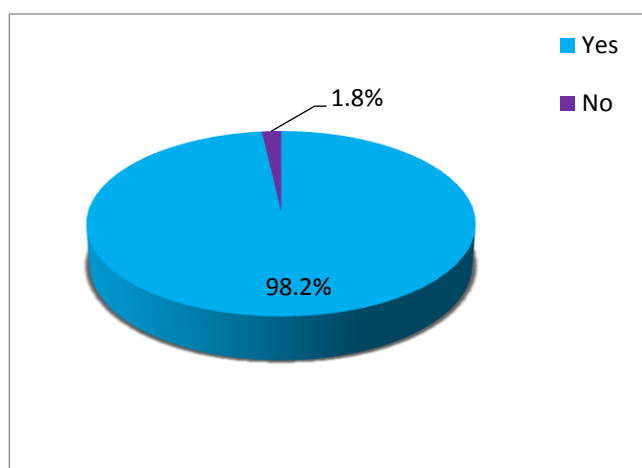
Summary:

Students expressed high appreciation for the college's dedication to enhancing teaching quality and academic practices. They commended teachers for their innovative teaching methods, deep subject knowledge, supportive attitude, and approachable behavior—all of which contribute to a vibrant learning environment. The fairness and neutrality of the evaluation process strengthened their trust in the academic system. The functioning of the Counselling Cell earned 95.3% satisfaction, and 97.5% students confirmed timely grievance redressal through mentoring meetings. The Placement Cell was also highly appreciated with 93.1% satisfaction, while the Counselling facilities received 95.3%. A remarkable 97.8% of students showed satisfaction with extracurricular opportunities, and 96.1% acknowledged that equipment in various laboratories is in good working condition. Overall, student feedback strongly reflects the institution's commitment to quality education, holistic growth, and student-centric development.

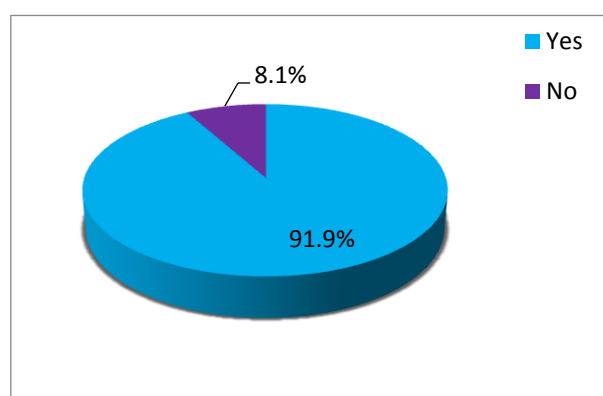
PARENTS' FEEDBACK ANALYSIS

Parents play a significant role in strengthening the educational ecosystem, and their feedback offers valuable insight into the college's environment, practices, and impact. Feedback from 707 parents revealed high satisfaction with academic quality, library services, and the safe, nurturing environment offered by the institution. Parents appreciated the dedication and competence of the faculty, acknowledging their contribution to academic excellence and holistic development.

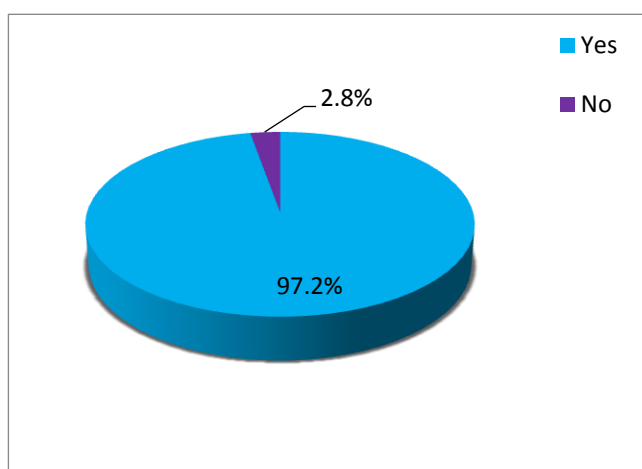
Are you satisfied with the quality of teaching offered by the college? Total Vote: 707



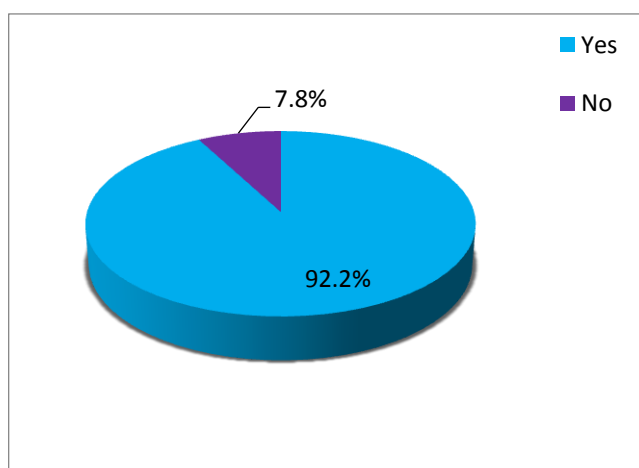
Are you satisfied with the internet/ computer facilities provided by the college? Total Vote: 707



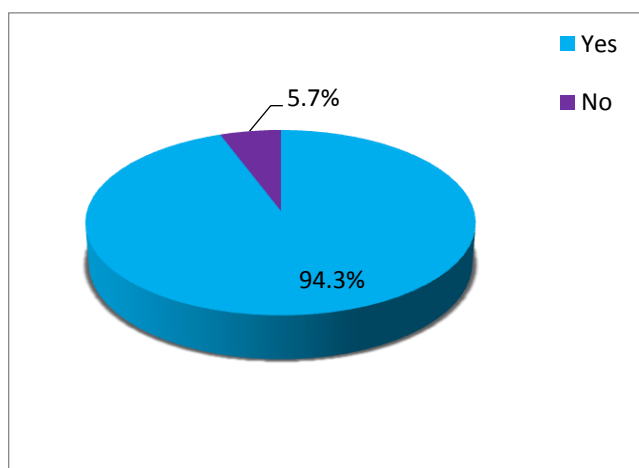
Are you satisfied with library facility provided by the college? Total Vote: 707



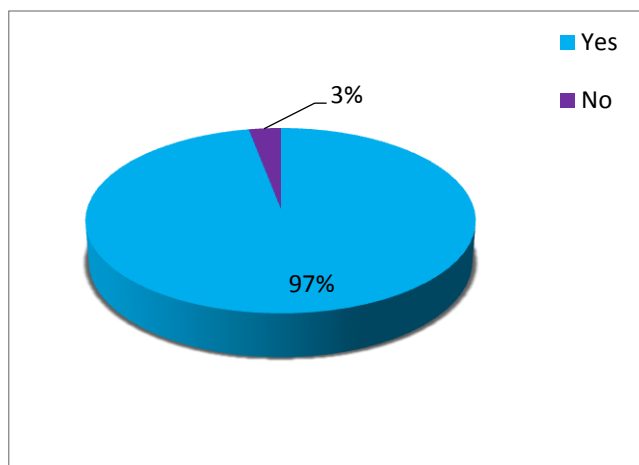
Are you satisfied with medical facility provided by the college? Total Vote: 707



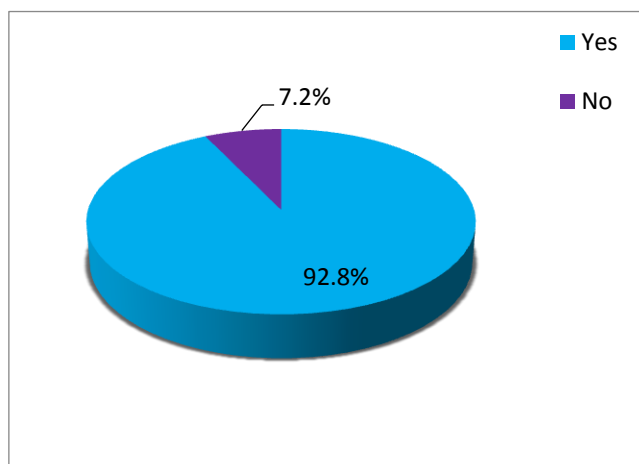
Are you satisfied with basic amenities like cleanliness, sanitation and hygiene provided by the college? Total Vote: 707



Are you satisfied with the examination system adopted in the college? Total Vote: 707



Do you attend Parent-Teacher meetings in college? Total Vote:707



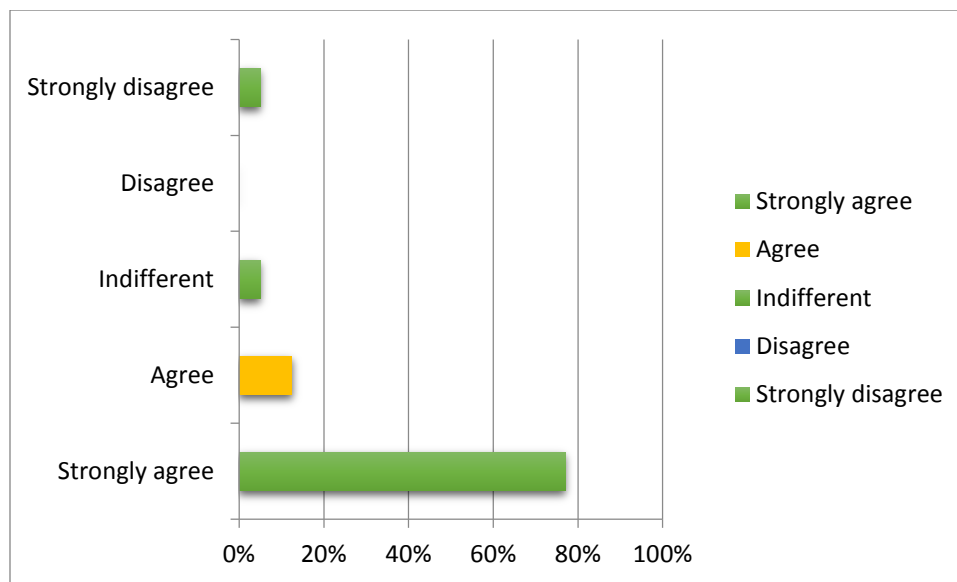
Summary:

Parental feedback highlighted deep satisfaction with the college's efforts to ensure student welfare, discipline, and safety. Both teaching and non-teaching staff were praised for their cooperative and supportive approach. A significant 92.2% of parents were satisfied with the medical facilities, and 91.9% appreciated the computer and internet services provided. Additionally, 97% expressed satisfaction with the examination system, while 92.8% regularly attended Parent-Teacher Meetings. Parents' qualitative suggestions indicated that while they are content with existing standards, they continue to value ongoing improvements aimed at further strengthening student support services.

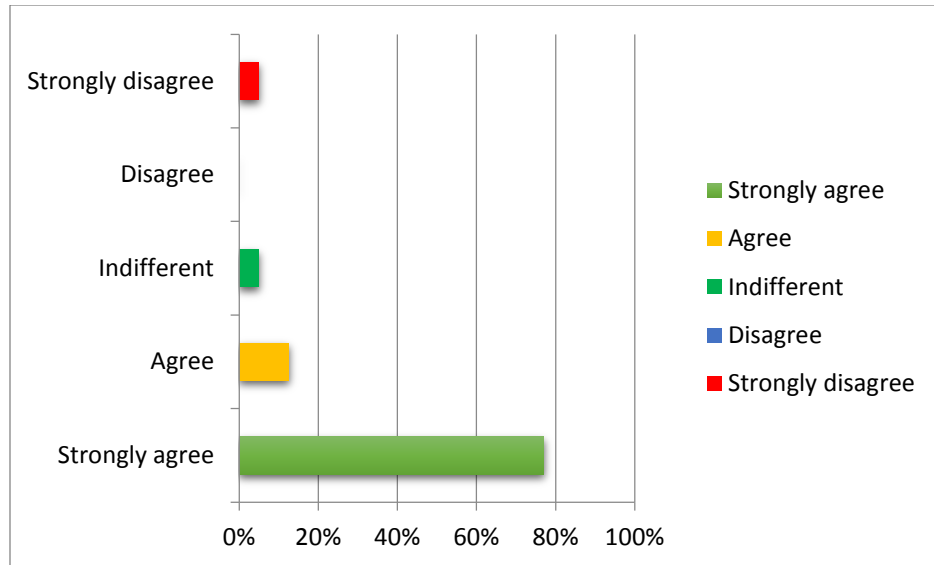
TEACHER FEEDBACK ANALYSIS

The Internal Quality Assurance Cell (IQAC) oversees the process of gathering faculty feedback to assess and strengthen curriculum-related aspects. Structured responses from 57 faculty members were collected through a five-point Likert scale, offering rich insight into teaching practices, institutional support, and the academic environment.

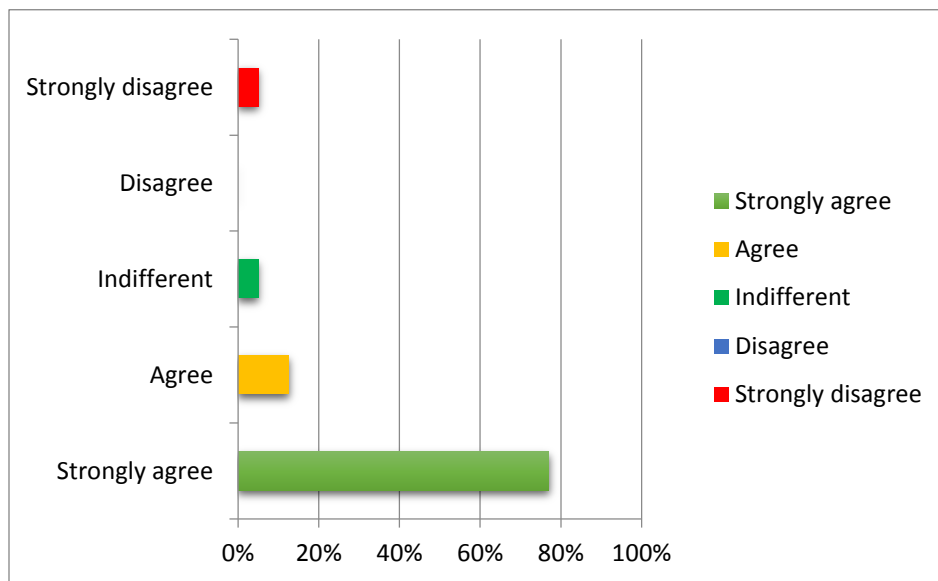
The college vision, philosophy & objectives are referred to and reflected in college decisions.
Total Vote: 57



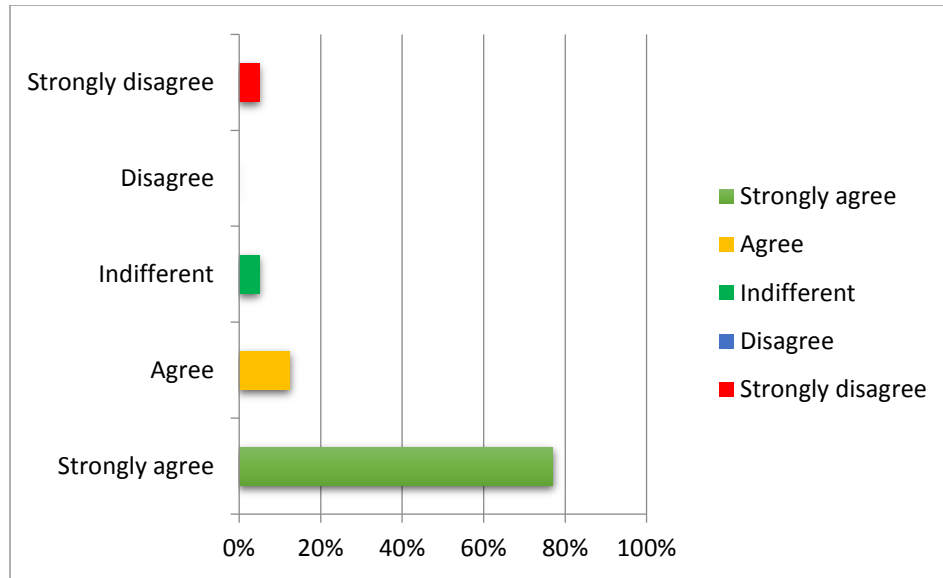
The college provide opportunities for continuous development of staff. Total Vote: 57



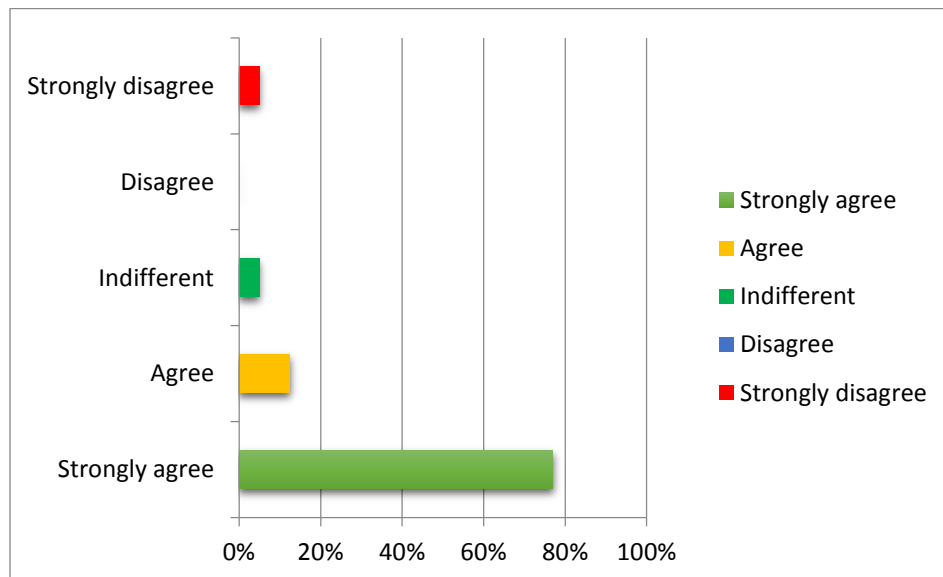
Equal opportunities for all staff are provided. Total Vote 57



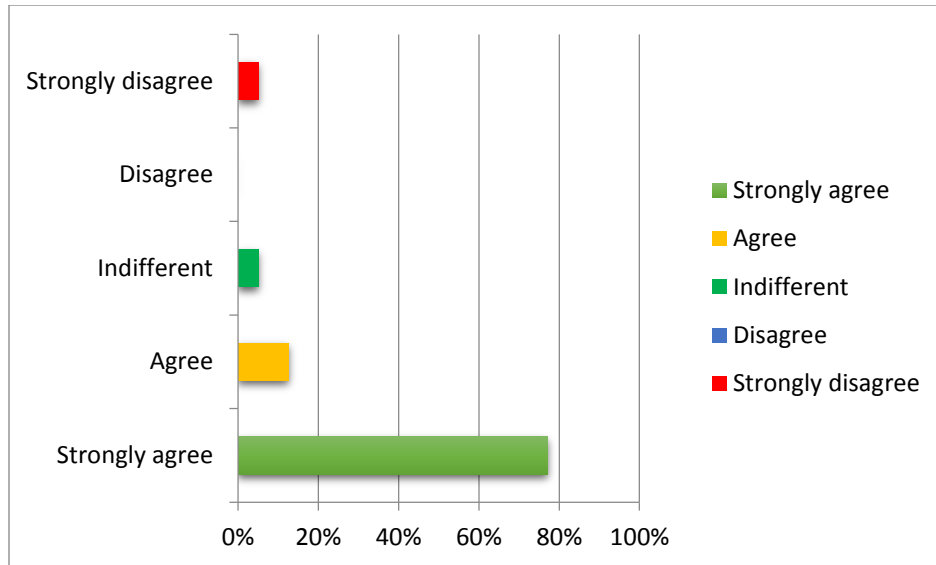
The college has adequate medical facilities and is equipped to handle medical and other emergencies. Total Vote: 57



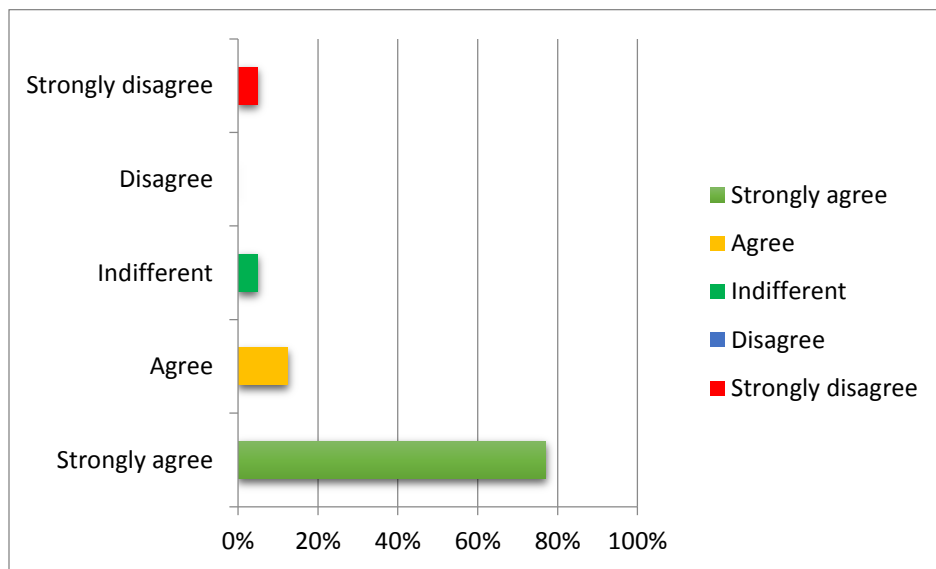
Rest rooms, toilets, laboratory, playground, classrooms are clean and well maintained. Total Vote: 57



Clean drinking water is available. Total Vote: 57



Principal/head is approachable and accessible and believes in building partnerships.Total Vote:
57



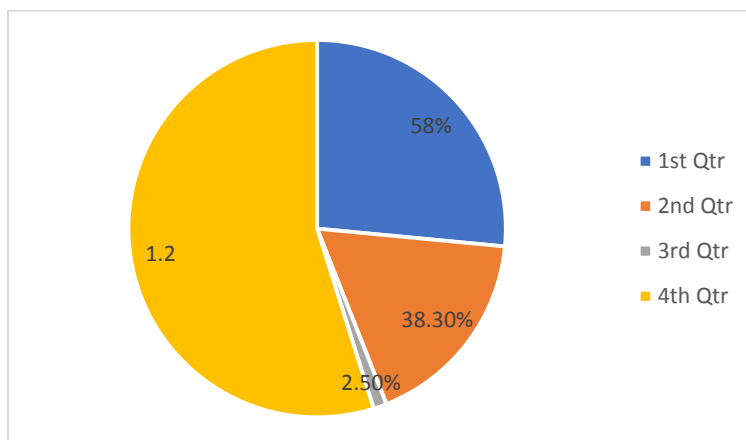
Summary:

Teachers expressed strong agreement with the college's vision, philosophy, and their reflection in institutional decisions. They acknowledged the ample opportunities provided for professional development, especially in adopting new technologies and staying updated with evolving academic trends. Faculty members felt valued, as their skills, creativity, and potential are fully recognized and utilized. They appreciated the academic freedom provided for research initiatives and highlighted the positive and inclusive environment created within departments. The fair distribution of resources and equal opportunity for all strengthened their belief in the institution's commitment to excellence and equity.

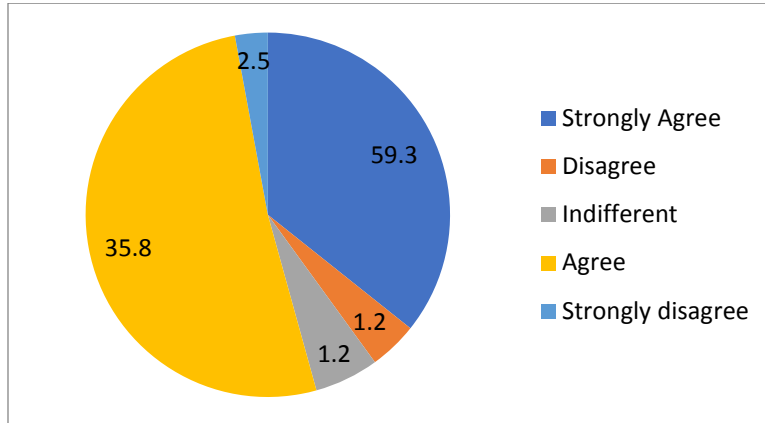
ALUMNI FEEDBACK ANALYSIS

Alumni are an integral part of the institution, offering invaluable insights grounded in their academic experiences and professional journeys. During the annual Alumni Meet, feedback from 185 outgoing students was collected through a structured Performa, facilitating a comprehensive evaluation of institutional impact and future expectations.

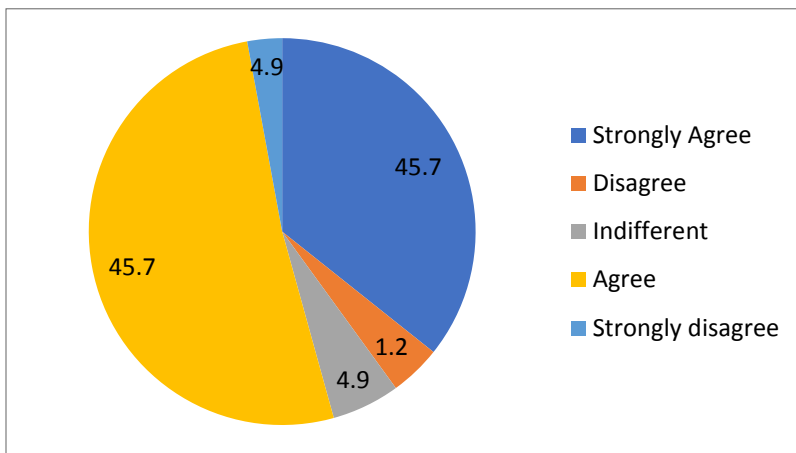
Do you feel proud to be associated with GNKCW as Alumni?



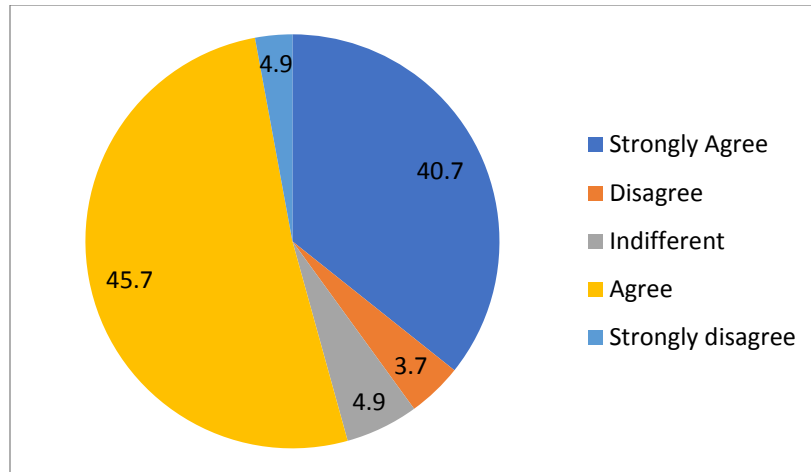
College organizes various kinds of activities for overall development of students.



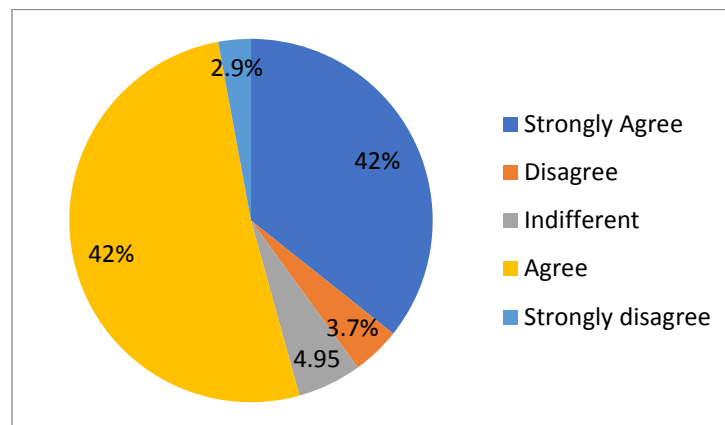
College handles students grievance properly.



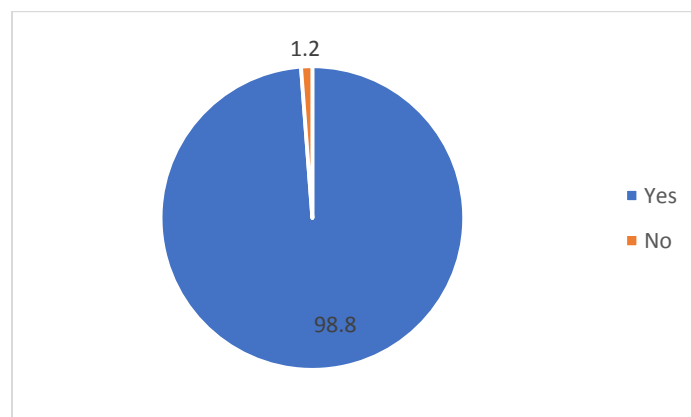
College has laboratories and infrastructure for practical experiences.



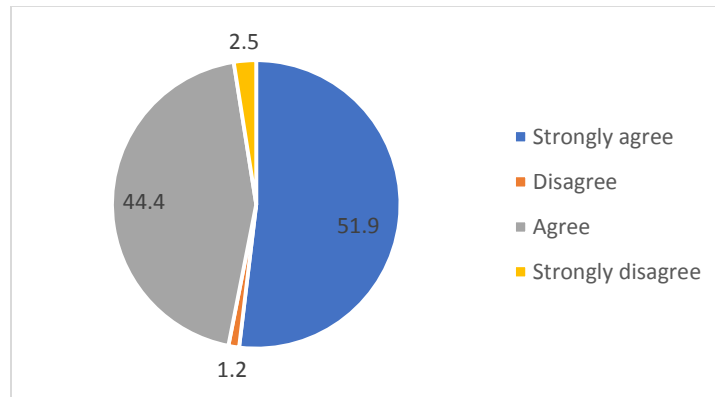
Have you obtained sufficient technical knowledge (both in theory and practical) at GNKCW?



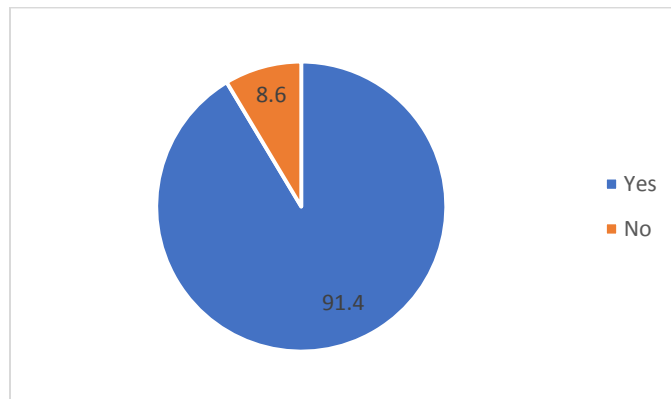
Are you willing to contribute in the development of the college?



College taught some valuable lessons in character building like increasing my level of confidence, soft skills, etc.



Would you like to help the college in initiating corporate relations for conducting placement drives, talks, seminar etc.



Summary:

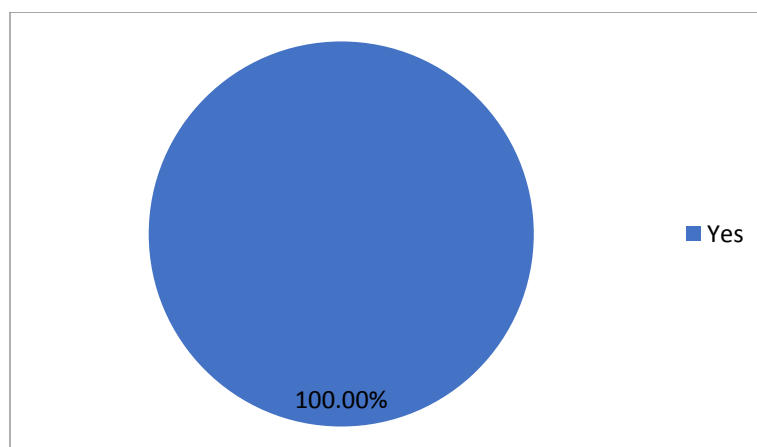
Alumni feedback indicated that 81% feel proud to be associated with GNKCW, demonstrating a strong emotional and academic connection with their alma mater. They expressed satisfaction with the character development, confidence-building activities, academics, and soft skills they acquired during their studies. However, they also suggested that the Training and Placement Cell could be further strengthened to better support students' career aspirations. Many alumni showed willingness to collaborate with faculty and contribute to institutional growth through a shared platform. Overall, they expressed high satisfaction with the college and stated that they would readily recommend it to others for its academic excellence and holistic environment.

EMPLOYER FEEDBACK ANALYSIS

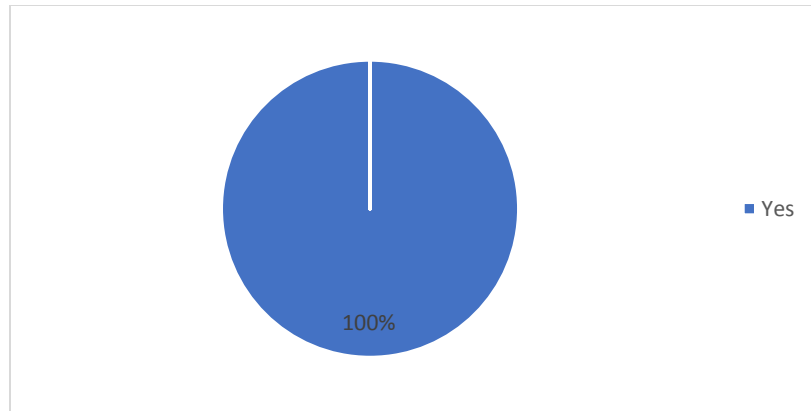
Employer feedback is crucial in measuring the real-world performance of graduates and ensuring alignment between academic preparation and industry expectations. This year despite sending to many employees, very few employees fill the form , providing valuable insights into graduate competencies.

Sr No	Criteria	Value in Percentage (%)	
		Yes	No
1.	Are you satisfied with student(s) performance in soft skills?	100 %	-
2.	Are you satisfied with student(s) performance in Technical skills/ knowledge?	100%	-
3.	Are you satisfied with student(s) performance in Team Spririt?	100%	-
4.	Are you satisfied with student(s) performance in Innovativeness/ Creativity?	100%	-
5.	Are you satisfied with student(s) performance in Workplace behaviour?	100%	-
6.	Will you recruit more students from our college in your organization?	100%	-

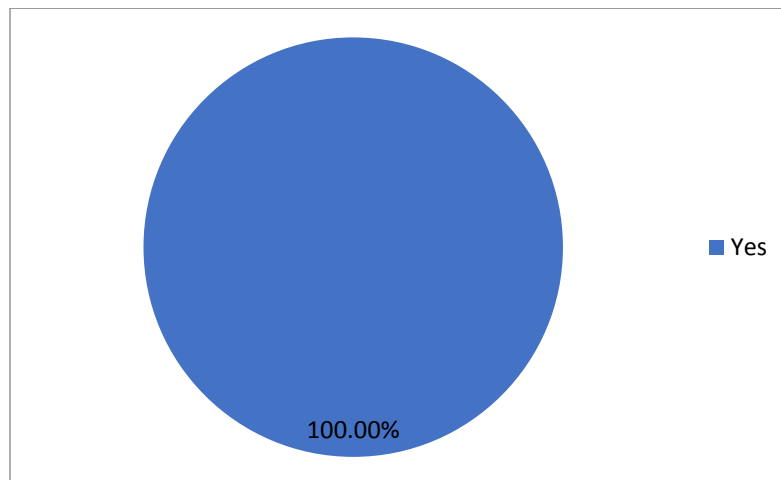
Are you satisfied with student(s) performance in soft skills?



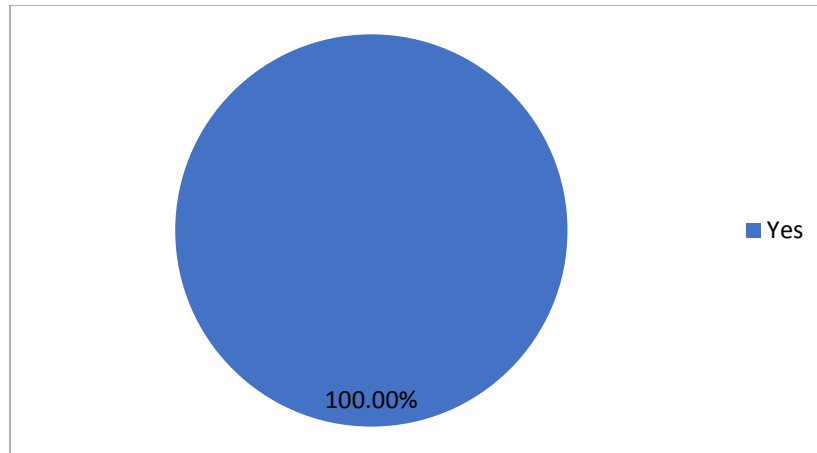
Are you satisfied with student(s) performance in Technical skills/ knowledge?



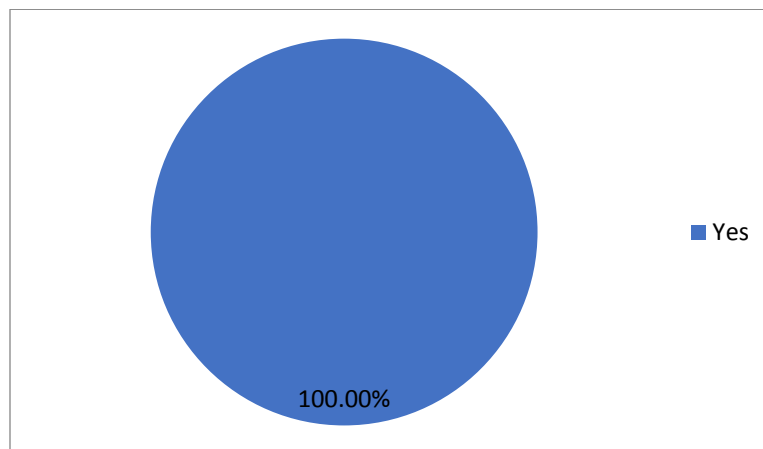
Are you satisfied with student(s) from our college in your organization?



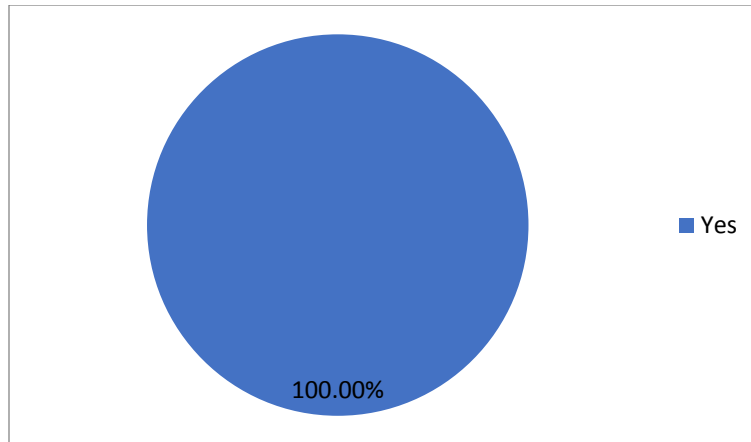
Are you satisfied with student(s) performance in Team Spirit?



Are you satisfied with student(s) performance in Innovativeness/ Creativity?



Are you satisfied with student(s) performance in Workplace behaviour ?



Summary:

Employers expressed high satisfaction with students' soft skills, technical knowledge, teamwork abilities, creativity, and workplace behavior, with most parameters receiving 97% to 100% approval. Importantly, all employers showed willingness to recruit more students from the college in the future, reaffirming the institution's ability to produce well-prepared, capable, and professional graduates. This feedback serves as a guiding framework for refining the curriculum and teaching practices to ensure students remain industry-ready and well-equipped for successful career.

Overall Conclusion

The comprehensive feedback collected from students, parents, teachers, alumni, and employers reflects the college's strong culture of academic excellence, inclusiveness, and continuous improvement. The analysis confirms that stakeholders hold deep trust and confidence in the institution's educational practices, support systems, and developmental initiatives. The insights gained will continue to guide strategic planning and quality enhancement, ensuring that the institution remains committed to fostering an enriching, progressive, and student-centered learning environment.