# **GURU NANAK KHALSA COLLEGE FOR WOMEN GUJARKHAN CAMPUS, MODEL TOWN, LUDHIANA**



### **Supporting Document**

(2024-25)

1.4.1 Feedback System

(Action Taken Report on Feedback)

Dr. Maneeta Kahlon

Principal

Dr. MANEETA KAHLON

G.N.Kh. College for Women Gujarkhan Campus, Model Town, Ludhiana

## **Action Taken Report on Feedback**

(2024-2025)

Based on academic discrepancies observed in question papers, date sheets, and result declarations of Panjab University examinations, the college took timely and appropriate action to safeguard the academic interests of students.

Formal representations were submitted by the Principal to the Controller of Examinations, Panjab University, Chandigarh, on various occasions regarding:

- Discrepancies in Question papers of B.A -1<sup>st</sup> semester (NEP) Public Administration (PUBDSC1) on December13,2024
- Discrepancies in Question Paper of B.A -6<sup>th</sup> semester Fine Arts (Theory-History of Art), including ambiguity, out-of-syllabus content, and typographical errors on June6,2025.
- Omission of Compulsory Punjabi papers in the four years Undergraduate Program (NEP) date sheet on November 29,2024.
- Errors in result declaration, including duplication of subject marks and mismatch between total marks and CGPA

The representations requested review of the concerned question papers, correction of date sheets, revision of results wherever required, and consideration for lenient evaluation in the interest of students. Continuous follow-up was maintained with the concerned authorities to ensure timely redressal and to prevent recurrence of such issues.



### Guru Nanak Khalsa College for Women

Gujarkhan Campus, Model Town, LUDHIANA-141 002. Ph.: 0161-2424668, 2772561 Fax: 0161-2424668 Email: gnkcwldhl@rediffmail.com Web: gnwldh.com

Ref. No. 644 17

Dated 13-12-24

The Controller of Examinations, Panjab University, Chandigarh-14.

### Subject: - Discrepancy in Question Paper- B.A-1<sup>st</sup> Semester (NEP) Public Administration (PUBDSC1)

Respected Sir/ Madam,

We would like to bring to your kind notice that paper Public Administration Fundamentals of Public Administration PUBDSC1 of B.A-1<sup>st</sup> Semester Morning Session Exam Code 5001, Subject Code 10016 which was held on December 12, 2024 has following problems:-

 In Question No. 4 of Unit –II what is the features, merits and demerits of Formal and Information Organization.

According to Syllabus Topic is Formal & Informal Organization

But in the question information is written instead of informal which created inconvenience & problem to the students (in Hindi & Punjabi Version also)

We request your goodself to kindly consider the case so that students do not suffer due to the problems mentioned as above and provide grace marks to the students to save their future.

A copy of question paper & syllabus is attached herewith for your consideration.

Thanking you,

Yours Sincerely,

Dr. Maneeta Kahlon

Principal

Teacher Incharge



# Guru Nanak Khalsa College for Women

Gujarkhan Campus, Model Town, LUDHIANA-141 002. Ph.: 0161-2424668, 2772561 Fax: 0161-2424668 Email: gnkcwldh1@rediffmail.com

Dated 06. 06. 2025

Web: gnwldh.com

Ref. No. 734 F16

The Controller of Examinations Panjab University, Chandigarh

Subject: Representation Regarding Out-of-Syllabus Questions in BA Fine Arts Semester VI Theory Paper A (History of Art)

I am writing to bring to your notice a serious concern regarding the BA 6th Semester Fine Arts Theory Paper A (History of Art). It has come to my attention that several questions in the question paper were out of the prescribed syllabus, causing significant distress to the students.

Specifically, in Question No. 1, parts (2), (4), (8),(10),and (12) were beyond the scope of the syllabus. Furthermore, the content covered in Unit 1 (question no 2 and 3), in Unit 2 (question no 4 and 5), in Unit 3 (question no 6 and 7) of the paper does not align with the syllabus provided by the university.

For your reference, I am attaching a copy of the university syllabus for the subject, along with the question paper in question.

I kindly request you to take appropriate steps to address this issue, ensuring fairness for all students. Consideration for re-evaluation, bonus marks for out-of-syllabus questions, or any other suitable measure would be appreciated.

Your's faithfully

Ms. Harpreet Kaur

Assistant professor and Head of Department, Fine Arts

Dr. Maneeta Kahlon

Dr. MANEETA KAHLO

G.N.Kh. College for Women Gujarkhan Campus, Model Town, Ludhiana With Regards,

Guru Nanak Khalsa College for Women Gujarkhan Campus, Model Town Ludhiana-141002

Phone No: 0161-2424668 Mobile No: 9858005324

Website: https://www.gnwldh.com/

Instagram: <a href="https://www.instagram.com/gnkcw/">https://www.instagram.com/gnkcw/</a>
Facebook: <a href="https://www.facebook.com/gnwludhiana/">https://www.facebook.com/gnwludhiana/</a>

College Location: https://goo.gl/maps/2DDncJufNJuniPns7

From: "Principal GNKCW"<gnkcwldh1@rediffmail.com>

Sent: Mon, 02 Dec 2024 10:43:18

To: "coe" < coe@pu.ac.in >

Subject: Discrepancy in Date Sheet for the Four Year Under Graduate Programme 1st Semester

(IDC/MDC, SEC, VAC under NEP) Examination

#### Dear Sir

This is in reference to the "Date Sheet for the Four Year Under Graduate Programme 1st Semester (IDC/MDC, SEC, VAC under NEP) Examination to be held in December- 2024" issued by the Office of the Controller of Examinations, Panjab University, Chandigarh, on November 29, 2024. We would like to bring to your kind notice that the Compulsory Punjabi Papers of the following classes are not mentioned in the issued date sheet:

- BCA- 1st Semester: Compulsory Punjabi (PUN 123)
- BBA- 1st Semester: Compulsory Punjabi (PUN 125)
- BCom- 1st Semester: Compulsory Punjabi (PUN 121)

We request you to look into this matter and issue the date sheet of the above-mentioned papers at the earliest.

With Regards,
Dr. Maneeta Kahlon
Principal
Guru Nanak Khalsa College for Women
Gujarkhan Campus, Model Town
Ludhiana-141002
Phone No: 0161-2424668

Mobile No: 9858005324

Website: https://www.gnwldh.com/

Instagram: <a href="https://www.instagram.com/gnkcw/">https://www.instagram.com/gnkcw/</a>
Facebook: <a href="https://www.facebook.com/gnwludhiana/">https://www.facebook.com/gnwludhiana/</a>

College Location: https://goo.gl/maps/2DDncJufNJuniPns7